

# Naval Support Activity Mid-South 2001





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# Welcome Aboard

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Welcome to Navy Mid-South!  
The military family located in West Tennessee lies in the heartland of America. This is a terrific place to live, work and share with family and friends.

Our Navy base facilities are in the midst of a tremendous and ambitious change. Our goal is to become the Navy's premier shore installation and a model of excellence in facilities, services and other amenities. Along those lines, we are doing things a bit differently than most other bases you have seen or experienced. In recognition of our efforts, Navy leadership has been extraordinarily supportive and encouraging. As well, the base earned the Governor of Tennessee's Quality Award in recognition of our vision, our plan and our results to date.

We are on a journey of sorts, creating new approaches, developing and acting on new and good ideas, and employing quality management principles. We remain focused, however, on those things that have served the Navy so well throughout our history: honor, courage, commitment, families, loyalty and serving each other, as shipmates and as friends. We at NAVSUPACT Mid-South live a team ethic. We are in this together and

we strive hard to ensure that our solutions to the challenges at hand are "win-win." The men and women of Naval Support Activity Mid-South have worked extraordinarily hard to make things better. Each and every day they inspire me and those they touch with their commitment, dedication, devotion, integrity and courage. We are united with the citizens of West Tennessee and have accepted the challenges around us, working toward a common purpose. There is significant growth in all of Shelby and Tipton Counties and opportunities abound.

While we at NAVSUPACT Mid-South can make many physical, system, services and process changes, the heart and spirit of the base remain in the hand of Sailors and their families. I am certain you will find this "Welcome Aboard" book interesting and informative. It responds to a real need for all of our Navy and DOD families who are in the process of transition to a new community. Since change occurs daily, and at a rate that no printed publication could keep pace with, I encourage you to consult NAVSUPACT Mid-South's web-site, [www.nsamidsouth.navy.mil](http://www.nsamidsouth.navy.mil) for the latest information and current events at the base.



Again, on behalf of the entire Navy Mid-South I welcome you. Please know that you matter. We are all in this together, shipmates helping shipmates, families helping families. It is in just that tradition that the entire team of Navy Mid-South pledges to "Please Our Customer"! Have A Great Navy Day!

Captain Diane L. H. Lofink  
Commanding Officer  
Naval Support Activity Mid-South



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# Our History

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## From Park Field to Naval Support Activity Mid-South

Naval Support Activity (NAVSUPPACT) MID-South, as it is known today, was first commissioned as a Naval Reserve Air Base (NRAB), September 15, 1942.

Originally conceived in 1942, the Naval Support Activity emerged from beginnings as Park Field, an Army Signal Corps Aviation School used to train pilots and ground crews for service with the Allied Forces during World War I.

When commissioned as an NRAB, the primary mission of the base was to train aviation pilots to pilot proficiency for action in World War II.

NRAB was first officially designated a Naval Air Station (NAS) January 1, 1943, and encompassed what is now referred to as northside (that area north of

Millington-Arlington (Navy) Road), with its administrative buildings and runways.

At the conclusion of World War II, the air station northside was assigned to the Reserve Training Command and was utilized almost exclusively for reserve training until 1948.

The concept of the former NAS Memphis was completely changed April 1, 1949. On this date, all support and logistics requirements of the activities aboard the naval reservation, including that area south of Navy Road, except the Naval Hospital, were assigned as responsibilities



of the former naval air station. The original 2,200- acre base had grown to a 3,500-acre







complex; from a \$203,000 parcel of land to a community of land, buildings, and equipment with a replacement value of over one billion dollars; from a two-room operation in the Shelby County Courthouse to one of the largest inland installations in the world.

NAVSUPACT Memphis, previously NAS Memphis, was officially established October 1, 1995, as a result of the 1993 Base Realignment and Closure Commission. The name was changed to Naval Support Activity Mid-South October 1, 1998, to more closely identify the base's mission requirements and to reflect the Navy's approach to regionalization.

Also directed by BRAC, on March 9, 1999, the Naval Brig building and a 4-acre section on which it stood on the northside of the base, was transferred to the City of Millington. On January 11, 2000, two other plots of land on the northside, the airfield section, consisting of 538 acres and the non-airfield section, some 1,329 acres adjoining the airfield, were also transferred to Millington.

The size of the Navy Mid-South complex has decreased to approximately 1,600 acres, mostly on the southside of Navy Road; a new, smaller community of land, buildings, and equipment with a replacement value now of some \$500 million.

Today, the Naval Support Activity operates and functions with an allowance of approximately 600 enlisted and officer personnel, civilians, and full-time contract personnel, who provide all essential logistic and operational support services to the commands and activities on board.

Considered by resident activities as the landlord of Navy Mid-South, the

Naval Support Activity performs the many tasks necessary for the proper functioning of a self-contained city, including housing, food service, utilities, and facilities for purchase of essential food stuffs and personal items.

Located in Millington, Tennessee, some 10 miles north of the city of Memphis, the Naval Support Activity is 7 miles east of the Mississippi River. As the base has evolved and changed, so has its impact on the area. It plays an important part in the Memphis community and is one of the largest single businesses in the state of Tennessee.





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# Upon Your Arrival

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## Checking Aboard

Navy staff personnel checking into Naval Support Activity Mid-South should check in at the NAVSUPACT Mid-South CDO Office on the quarter-deck in the Fuqua Building (S-455) during normal working hours (0730-1600, Monday through Friday). After normal working hours and on the weekend, NAVSUPACT Mid-South personnel should check in at the Security Department, Shields Building (S-237), who will contact the CDO.

Personnel checking into tenant activities should check in with their parent commands during normal working hours. After normal working hours and on the weekend, these personnel should also check in at the Security Department who will contact the CDO.

## Personal Property

The Personal Property Office, located in building S-236, is open from 0730-1600 Monday through Friday. This office assists incoming and departing personnel and their dependents with their shipments, storage, personal effects, movement of mobile homes, arrangement of rental trucks and trailers under the "DITY Program," and the liquidation of claims.



Personal Property Office personnel will supply you with any information required concerning your household goods shipment. The number to call is 874-7770.

## Speed Limits

The maximum speed limit aboard the station is 35 miles per hour. Lower speed limits are posted. The speed limit approaching any gate is 15 miles per hour. The speed limit in parking lots is 10 miles per hour.

## Firearms

Any person residing on board the Naval Support Activity must register all firearms with the Security Department, Access Control Branch, building S-237. Personnel occupying quarters may keep their firearms in their quarters. Those living in the barracks must place their firearms in the station armory for safekeeping.

Information necessary to register firearms with the Security Department includes: type, caliber, manufacturer, and serial number.

## Pets

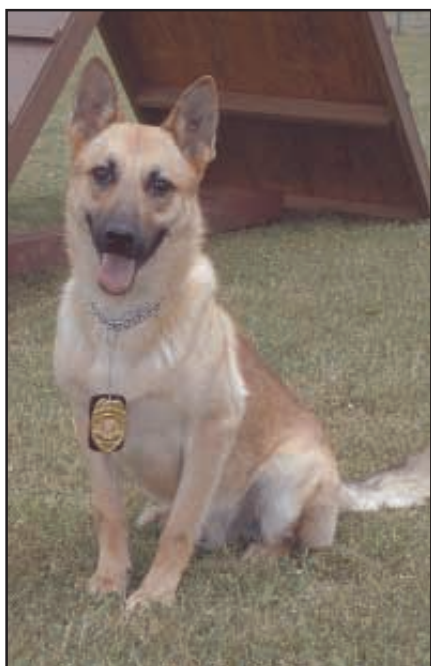
All cats and dogs will be registered with the Veterinary Clinic located at 1045 Savitz Drive and the Security Department, Access Control Branch, building S-237. No more than two pets per family are permitted. Proof of rabies and distemper inoculation and Shelby County licensing is required. Each dog and cat is required to be fitted with a microchip (at owner's expense) at the time of initial registration or during the first office visit. Farm and wild animals are not permitted.

Pets must be kept on a leash or in a fenced backyard. Loose pets will be picked up by Security and impounded.

## Vehicle Registration

Vehicle registration is located in the Security Department, Access Control Branch, building S-237. Normal hours of operation are 0730-1600 Monday through Friday.

To register your vehicle on board the station, stop by the Access Control Branch, complete the application, provide proper identification, and receive your base decal at that time. It's that simple.





## Motorcycles

Motorcycles can be registered at the Access Control Branch of the Security Department, building S-237, and issued a DOD decal only after the owner has completed the Motorcycle Defensive Driving Course.

Protective clothing must be worn when driving on base, including the following: helmet, gloves, reflective vest, long pants, long sleeve shirts, hard-sole shoes, and goggles or face shield.

## Bicycles

Registration of bicycles with Security's Access Control Branch is strongly recommended. Registration can facilitate the return or finding of a bike which is lost or stolen.

Bicycles must comply with all traffic regulations.

## Identification Cards

The Personnel Support Activity Detachment, Memphis, ID Card Section, Wainwright Building (S-456), issues military identification cards for active duty, reservists, and retired personnel and the Uniformed Services Identification and Privilege Cards for their dependents. The sponsor must be present for signature prior to issuance of ID cards to dependents; a power of attorney from the sponsor will be accepted for issuance of an ID card.

The Defense Enrollment Eligibility Reporting System (DEERS) may also be verified through this office. When enrolling or deleting dependents from DEERS, ensure documents such as birth certificate, social security card, marriage certificate, adoption papers, divorce decrees and other applicable documents are provided for verification prior to updating DEERS. Normal customer service hours are 0800-1500, Monday through Friday. Questions may be addressed by calling (901) 874-5140.

## Navy Lodge

The Navy Lodge provides living accommodations for patrons with unlimited Exchange privileges. Permanent Change of Station (PCS) reservations will be accepted 90 days in advance.

Featured are one, two, and three bedroom units. Each fully air-conditioned unit has a separate living area, bath, and fully equipped kitchenette including stove, microwave, refrigerator, and cooking and eating utensils.

The Lodge consists of 49 rooms, free basic cablevision, smoking and non-smoking rooms. For recreational enjoyment tennis courts, golf course, and a fishing lake are nearby. There are two guest laundries, picnic facilities on site, and shopping facilities are close by.

Sorry, no pets are allowed.

Reservations may be made by calling (901) 872-0121 or 1-800-NAVY-INN.



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# Housing

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The Housing Welcome Center is located in the O'Kane Building (S-781), and is open weekdays from 0730 until 1600. Directional signs are posted to help newcomers find the building.

## Family Housing On-Station

There are 786 family housing units on board the Naval Support Activity. All personnel who desire family housing should apply by mail or in person using Form DD 1746, available in the Transition Assistance Center or Housing Referral Offices. The application must be accompanied by a copy of the Permanent Change of Station (PCS) orders and a copy of the current Record of Emergency Data.

In order to receive previous detachment date as control date, applications must be submitted and verified within 30 days of the report-by date.

All personnel (E-1 through O-10), covered by a Support Agreement (DD Form 1144), with PCS orders and dependents who reside with them at least 9 consecutive months of the year, are eligible.

Applicants must have at least 6 months remaining on their tour in order to be assigned. Placement on the waiting list is determined in accordance with Navy policy. Full forfeiture of Basic Allowance for Housing (BAH) at "with dependents rate" and Variable Housing Allowance (VHA) is required.

Each family residing in family housing may have two domestic pets as long as the animals are registered with the Veterinary Clinic and the Security Department. Pets may be kept in fenced areas in back yards.

## Termination of Occupancy

An Intent to Vacate Quarters Notice should be submitted at least 30 days before the detachment date. Occupants will be required to meet established standards of quarter's cleanliness and reimburse the government for any damage to the quarters and its contents.



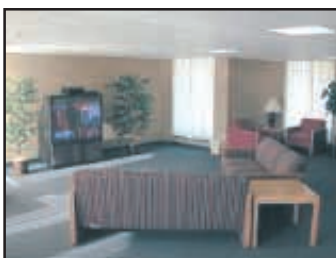
## Housing Off-Station

All incoming personnel are directed by their orders to report to the Housing Referral Office before making any commitments for housing (rental or sales) in the community.

Housing Referral counselors assist all personnel desiring off-station housing, including those who need temporary housing while awaiting on-station assignments.

Real estate listings and assistance with lease agreements, and any other problems with off-station housing, is available. A showing service is available for personnel without transportation.

Address all Housing correspondence to Commanding Officer, Naval Support Activity Mid-South, Code 0106, 5722 Integrity Drive, Millington, TN 38054-5045.



## Bachelor Quarters Permanent Party

Permanent party personnel assigned to the host and tenant commands are berthed in buildings 453 and 454. Due to the limited number of permanent party quarters, the BQ Utilization Plan has been modified to provide berthing only to E1-E5 single personnel. Bachelor E6 and above, including permanent party officers, are encouraged to draw BAH and live off base. However, if they choose to live in the BQ, they can be provided accommodations, if available, in the geographical bachelors quarters in buildings 448, 449, and 431 without compensation. Prospective BQ residents are checked in at the front desk in building 454.

Each room in buildings 453 and 454 is provided with a medium size refrigerator, a microwave oven, access to cable TV and telephone service. Each deck has a laundry facility, with folding table, clothes hanger, and ironing center and a common use lounge with big screen TV with basic cable TV. Amenities in geographical bachelor quarters include a medium size refrigerator, access to cable TV and telephone service.



## Transient Party

Transient quarters at Naval Support Activity Mid-South are being managed and operated by the Navy Exchange, Navy Inns Program. Transient personnel can make reservations at the Navy Inn by calling (901) 873-2901.

## Navy Inns

The Navy Inns, previously known as the CBQ Transient Quarters, is a new concept locally initiated by Naval Support Activity Mid-South with support from the Navy Lodge Program, Navy Exchange Service Command (NEXCOM).

The goals of the Navy Inns are to manage and operate transient lodging with Non-appropriated fund support, while increasing the quality-of-life of Sailors. The objective is to provide exceptional guest service to all that stay there.

The Navy Inns, a totally non-smoking environment, features 246 single rooms and 12 suites. All guests' rooms and suites have satellite television,

telephones, private baths w/amenities, air-conditioning, and include ironing boards/irons, and hairdryers. All single guestrooms have microwaves/refrigerators and in-room coffee service.

The suites are three rooms with a beautifully furnished living area, bedroom with king size bed, and full kitchenette with "Honor Bar". All suites have data lines for Internet access, and DSN capabilities.

Other services offered by the Navy Inns are heavy continental breakfast;

laundry and dry-cleaning service, vending machines, coin operated laundry facilities, ice machines, patios and picnic areas.

As a discerning guest, you should expect the very best, and Navy Inns is committed to ensuring you receive the best guest service possible.

For reservations, including group reservations, please call 1-877-NAVY INN, (1-877-628-9466) or (901) 873-2901 ext. 212.





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# Personal Services

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## Family Service Center

The Family Service Center (FSC) is located on the third floor of building S-456 and can offer you assistance for many human needs. One of the many FSC functions is the provision of information and referrals to programs and services available in both the military and civilian communities. When you're not sure where to go for help, the FSC can find the answers for you.

Professional counseling is available for personal, marital or family problems. Whether you need help on a specific issue or just want someone to talk to, our counseling staff is ready to help.

The Navy's Family Advocacy Program is designed to prevent child and spouse abuse and to provide treatment and assistance to victims of abuse.

A key service provided by the FSC is financial education. How personnel control their money affects their standard of living, quality of retirement, enjoyment of marriage, performance at work and their attitude about themselves. Programs on money management, wise investment, basic check writing, estate planning, and many more are offered. Financial counseling services are also provided.

Every month, FSC offers a full slate of workshops and enrichment programs designed to meet the needs of the unique military community. The Center offers many classes and support groups on a regular basis, including parenting education, financial management, couples communication and life skills. Upon request GMTs can be provided to any command on these topics.

The Transition Assistance Management Program provides information and assistance to all separating or retiring members. Five-day seminars have been developed to provide instruction in four areas: pre-separation counseling, employment assistance, relocation assistance, and veterans' benefits.

The Defense Outplacement Referral System (DORS) and Transition Bulletin Board (TBB) are two automated systems available. DORS is a mini-resume registry and referral system developed to



provide employers with easy access to military personnel and their spouses who are seeking civilian employment. DORS allows individuals to input mini-resumes specifying their experience, education, type of job, and geographic preferences. Upon an employer's request, the system matches mini-resumes with the job opening and provides these mini-resumes by FAX or by mail to the employer. TBB is an electronic bulletin board where employers place job ads categorized by state, region, or job skills. Information about prospective employers is also available.

Relocation, welcome aboard, and area information packages are available for all military installations. The Standard Installation Topic Exchange Service (SITES), an informational computer generated booklet, includes base and community facilities, cultural and educational information, as well as many other items of interest to those transferring to another area. The booklet can be customized to include only requested information.

The loaner locker provides, as available, items such as cookware, dinnerware, folding mattresses, irons and ironing boards for temporary use of newly arriving personnel awaiting household goods shipments.

Retiree volunteers staff the Retired Activities Office (RAO). They serve as an information liaison and advisory center for military retirees and their families, as well as active duty personnel nearing retirement. RAO is open Monday through Friday from 10 a.m. until 2 p.m.

Many Memphis area businesses list their job openings with the Center's Employment Resources Office (ERO). Initially designed to help military spouses obtain employment, the ERO has expanded to provide service to the entire military community - including retirees, veterans returning to the civilian job market, and young people seeking summer work. The ERO also offers workshops and seminars on job-related topics.

Agencies such as the American Red Cross, Navy-Marine Corps Relief Society, and several community agencies rely heavily on the efforts of volunteers to provide their many services to members of the military community. The FSC Volunteer Coordinator is familiar with the staffing needs of these agencies, and is ready, willing and able to help you match your talents with the available position.





## American Red Cross

The American Red Cross is located in building S-456. The manager, staff, and volunteers are there to provide assistance to active duty personnel and their dependents.

Some of the services available are reporting and emergency communications, information and referral, and emergency financial assistance for emergency travel or following a disaster.

In the event of an emergency, critical accident, illness, or death in a service member's or spouse's immediate family, the Red Cross is equipped to verify the situation and relay the notification and/or emergency leave request and, if necessary, inform the proper military authorities. The leave or travel authority decision is up to the commanding officer.

When urgent problems require the presence of the service member or his or her spouse, the Red Cross may provide financial assistance with approval of military aid societies for travel expenses. These funds, which may be authorized for other emergencies as well, are disbursed on the basis of need. Emergency needs of immediate food, clothing, or shelter caused by a disaster are met with Red Cross disaster funds as a grant, never as a loan.

Military personnel and family members may arrange to receive training in first aid, CPR, water safety, and many other health and safety courses offered by the Red Cross.

Many volunteer opportunities are available through the Red Cross as health and safety course instructors, or to work in the Branch Medical and Dental Clinics, Pharmacy, as caseworkers, or in other capacities.

American Red Cross can be reached 24-hours a day for all emergency services by calling (901) 874-5607 or 726-1690.

## Consolidated Mail Facility/U.S. Post Office

The Consolidated Mail Facility (CMF) and U.S. Post Office are co-located in building S-790. The official mailing address for all activities located on base, other than Navy Personnel Command, is 5722 Integrity Drive, Millington, TN 38054. The official mailing address for Navy Personnel Command is 5720 Integrity Drive, Millington, TN 38054.

The CMF processes all official mail for the base and provides mail directory services for military personnel and their dependents reporting and detaching.

The U.S. Post Office provides all retail services such as stamps, money orders, box rentals, express mail, registered, certified, insured, and return receipts.

The CMF and Post Office operate Monday through Friday, and are closed on weekends and federal holidays.

## Navy College

The Naval Support Activity Mid-South On-Base Off-Duty Education

Program is conducted through joint efforts of the Navy College Office and the representatives of the following institutions: Crichton College; Park University; Southwest Tennessee Community College; Southern Illinois University at Carbondale; University of Arkansas at Fayetteville; and the University of Memphis.

The education programs offered during off-duty hours are conducted in the Koelsch Building (S-241) and range in courses from vocational and enrichment through associate, baccalaureate, and masters degree programs.

A remedial education program is available for military members, dependents, and civilian employees who may require refresher courses in basic English and mathematics skills.

Navy and Marine members, dependents, and civilian employees may receive professional guidance counseling and assistance in course enrollment from a Navy College Advisor.

For educational guidance and assistance, visit the Navy College Office, building S-241, or telephone (901) 874-5290.

## Naval War College Non-Resident Seminar Programs

The Naval War College conducts its Non-Resident Seminar program at the Navy College, building S-241.

The three courses of the Non-Resident Seminar program provide mid-grade officers with a better understanding of joint and naval service perspectives in the planning and conduct of joint operations, and in the creation of future strategy and force structure.

Courses are offered in Strategy and Policy (S&P), Joint Maritime Operations (JMO), and National Security Decision-Making (NSDM). Completion of the full curriculum leads to granting of JPME Phase I credit.

The Naval War College's Liaison Officer can be contacted at Navy Personnel Command (PERS-833), telephone (901) 874-4440.



## Navy-Marine Corps Relief Society

The Navy-Marine Corps Relief Society is a private non-profit charitable service volunteer organization chartered to provide services to active duty and retired Navy and Marine Corps personnel and their bona fide family members.

The Society provides financial assistance with interest-free loans, outright grants (gifts) or a combination thereof, for emergency transportation, funerals, medical and dental bills (patient's share), food, rent, utilities, and essential vehicle repairs. The Society helps when disaster strikes and for personal needs when pay is delayed.

Services provided are the VADM E.P. Travers Scholarship and Educational Loan program for active duty Navy and Marine Corps spouses and children. The Scholarship and Educational Loan program is also available to children of retired Navy and Marine Corps personnel.

Navy-Marine Corps Relief Society Mid-South provides Budget Counseling, a "Budget For Baby" class and Layette Program (new baby items for your newborn) which is also available to all pay-grades, and a Registered Visiting Nurse who provides various classes and services.

The Society operates a Thrift Shop located in building S-239, which is open Mondays, Tuesdays, and Thursdays 1100 to 1300, Wednesdays and Fridays 0900 to 1300 and the first Saturday of each month from 0900 to 1300. Clothing, uniforms, furniture, books, toys and various donated articles may be purchased at low cost.

The Navy-Marine Corps Relief Society Mid-South is located in the Wainwright building (S-456) with other organizations providing services to military families. The office is open Tuesday-Friday 0800 to 1600 and operates on an appointment system with bona fide emergencies handled on a walk-in basis.

The Navy-Marine Corps Relief Society Mid-South operates with a small paid staff and volunteers. The telephone number is (901) 874-7353, the Visiting Nurse Telephone is 872-4563, the email address is [midsouth1@netzero.net](mailto:midsouth1@netzero.net) and the web site is located at [www.geocities.com/pentagon/base/4180](http://www.geocities.com/pentagon/base/4180).

## First South Credit Union

The First South Credit Union has been helping members and their families achieve their financial goals since 1957. The credit union is a full-service financial institution offering an array of products to meet member needs such as savings and investment programs, checking accounts, car loans, mortgage loans, credit cards, direct deposit, 24-hour touch-tone phone banking, and worldwide ATM network.

First South is recognized by independent rating services as one of the strongest and most stable financial institutions in the country. All accounts are insured up to \$100,000 by the NCUA, an agency of the U.S. Government.

As a member of First South, an individual is considered more than just an account holder. You are a member of the credit union family, eligible for

all the benefits associated with that special relationship.

For more information about membership in First South Credit Union, call (901) 873-2300 or 1-800-USA FSCU.

## Memphis Navy Flying Club

The Memphis Navy Flying Club provides off-duty recreational flying and flight instruction opportunities to active duty military/retirees and their dependents, reserve personnel/National Guard and their dependents, federal government employees, certain government contract employees, and members of the Civil Air Patrol. The club is located on the northside of the base at the Millington Municipal Airport.

A variety of aircraft is available for club members' use including a Cessna 150, Piper Pa 28-180, T-41C, and T-34B. Flight instruction offered includes: Private Pilot Certificate; Instrument Pilot Certificate; ATP Certificate; Flight Instructor(s) Certificate; and single & Multi-Engine Ratings.

The club is open seven days a week beginning at 0800. For additional information visit the club house or call (901) 872-7793.







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# Shopping on Base

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## Defense Commissary Agency

The Commissary Store is located in building S-782 on Polaris Drive near Singleton Gate (the South Gate). Hours are Tuesday, Wednesday, and Friday, 0900 until 1800; Thursday, 0900 until 1900; Saturday, 0900 until 1700; and Sunday 1000 until 1700. The store is closed on Monday.

The commissary has gone through extensive renovations expanding the sales floor area to 22,673 square feet. Presently the store provides service to approximately 1,106 customers daily.

Merchandise includes nationally advertised brands of canned and packaged goods as well as complete lines of fresh produce and meat. In addition to a full-

service meat department, the commissary also has a full service bakery and deli.

All customers must present a valid ID card at point of purchase.

For customer convenience, one register is reserved for express checkouts of 12 items or less and baggers are provided who work for tips only. Carry-out service is also available.

## Navy Exchange

The Navy Exchange (NEX) offers the military family convenience and location. The mission of the NEX is to serve the military population, active and retired, and to offer quality merchandise and services at competitive savings. Name brands you can depend on and recognize are offered, in addition to the NEX private label merchandise that provides excellent quality and substantial savings.

The Main Retail Store, building S-752, provides family shopping to include clothing, jewelry, cosmetics and shoes, as well as Sight and Sound, giftware and housewares. The main complex also provides the Furniture Home Gallery, Uniform Center, Tailor/Laundry/Dry-Cleaning Shop, Barber and Beauty Shops, Optical Shop, Flower Shop and a Subway. The Navy pharmacy is located in this facility as well.

In order to provide more convenient shopping the garden shop has been relocated to the Main Retail store and will provide garden, outdoor living, sporting goods, camping and hardware. The package store now connected to the main store provides wine, beer, spirits and tobacco products affording a shop through experience.

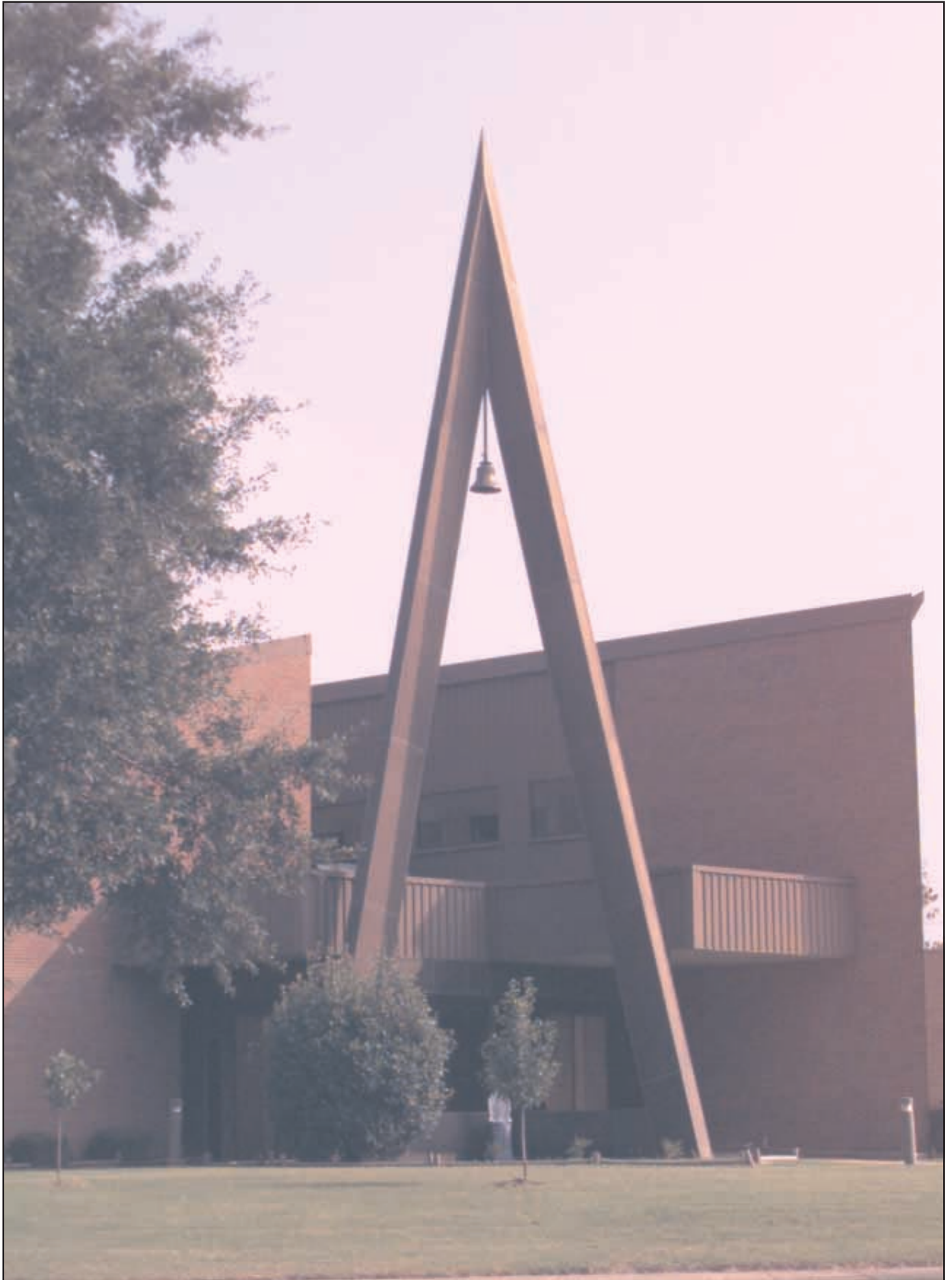
The new Citgo gas station opened in summer 2000. This facility includes a Taco Bell Express and convenience store to improve the quality of life for the military family.

The NEX is here to serve the military community and to support the Morale, Welfare and Recreation Department on board Naval Support Activity Mid-South.

In the continuing effort of quality improvement, the Navy Exchange has undergone extensive renovations. These renovations have provided a convenient two stop shopping environment and is in line with the campus vision of the future Navy Mid-South.

The Navy Exchange associates look forward to the opportunity to serve you at your Navy Family Store, open seven days a week for your shopping pleasure.







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# Religious Ministries

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Located in the Chapel Center, building S-777, the Religious Ministries Department is here to serve the religious, moral, and spiritual needs of the Navy Mid-South community.

Staffed by Navy chaplains and Religious Program Specialists, the department's program follows the Chaplain Corps' broad, Navy-wide vision "to enrich morally and spiritually the relationships of all men and women of the Sea Services to God and to one another by: energizing people with hope; mobilizing the institution with moral leadership; strengthening people through pastoral care; and building the community."

Specific religious programs of worship, education, and fellowship are

provided for Roman Catholics and Protestants. Other faith groups will have programs of worship and community spiritual life as chaplain leadership is available. Liaison with faith groups in the community is maintained and referrals are offered.

Counseling is available by appointment from 0830 until 1530 each weekday. Appointments can be made by calling (901) 874-5341 between 0730 and 1600.

Persons desiring marriage, baptism, confirmation, or any other personal or sacramental rite should make an appointment with the appropriate chaplain. Pre-marriage counseling, required before a chaplain performs a

wedding ceremony, is conducted in a group seminar and individually.

For emergency assistance, a Duty Chaplain is available 24 hours a day and can be reached through the NAVSUPACT Mid-South Command Duty Officer, 874-5509.

Choirs; all manner of fellowship opportunities; men's, women's, and youth groups; Sunday School; Parish Religious Education (PRE); Vacation Bible School; special seasonal events; and more are available.

You are encouraged to become a part of the vibrant, uplifting, hope-filled, spiritual community at the Chapel and to volunteer in any of the various programs and activities as an expression of your religious life.





<http://www.mwrmemphis.com>





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# Morale, Welfare & Recreation Department

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The Morale, Welfare and Recreation (MWR) Department is an integral part of Naval Support Activity Mid-South offering a wide range of quality activities and programs designed with you and your family in mind. It is our pleasure to welcome each of you and encourage you to take advantage of all MWR has to offer during your stay.

This guide will serve to introduce you to some of our activities and programs as you get acquainted with NAVSUPACT Mid-South. You may also visit our website at [www.mwrmemphis.com](http://www.mwrmemphis.com) for current seasonal and special event information.

## Athletics-Sports-Exercise

**Gymnasium** - The gymnasium is located on the North side of the base and offers a full range of athletic alternatives including: four basketball courts, three volleyball courts, five racquetball courts, wet and dry saunas, men's and women's exercise rooms with Nautilus weight equipment and Stair Masters, wrestling equipment, and fully stocked athletic gear issue.

In addition, the gym maintains nine tennis courts, five softball fields, running fields, a track and weekend roller skating program. Don't miss checking our

website for more details on the many existing and new offerings available at the gym.

**Intramural Sports** - An extensive intramural athletic program is coordinated by the Athletic Director. This program offers opportunities for competition between various commands on base. Your command can obtain points for participation towards the Captain's Trophy awarded at the end of Intramural season.

The intramural season is October through September and includes racquetball, softball, flag football, volleyball, soccer, tennis, golf and basketball. See our website for 2001 schedule, register your team or check the league standings.

**Higher-level Competition** - Navy Mid-South welcomes the opportunity to host All-Navy Sports Team Selection and Training Camps and is responsible for conducting Armed Forces Sports Championship Tournaments.

These are highly prestigious sports events that give members of the Navy Mid-South community first hand involvement in developing All-Navy teams

to challenge the Army, Marine Corps and Air Force teams. Call 874-5383 for more information.

**Joe Dugger Fitness and Wellness Center** - A premiere fitness center, the Joe Dugger was recently renovated and now offers a full range of state of the art strength and circuit training machines.

The free-weight area, saunas, steam rooms, spas, showers, lockers and equipment issue are sure to meet all your physical fitness needs. Our fitness director ensures that you are offered the best in personal fitness training programs, group fitness opportunities, Microfit Evaluation Systems, aerobic classes and walking/running mileage points.

**Swimming Pool** - Our outdoor, Olympic size pool is equipped with a diving well, two one-meter diving boards and a separate covered children's pool.

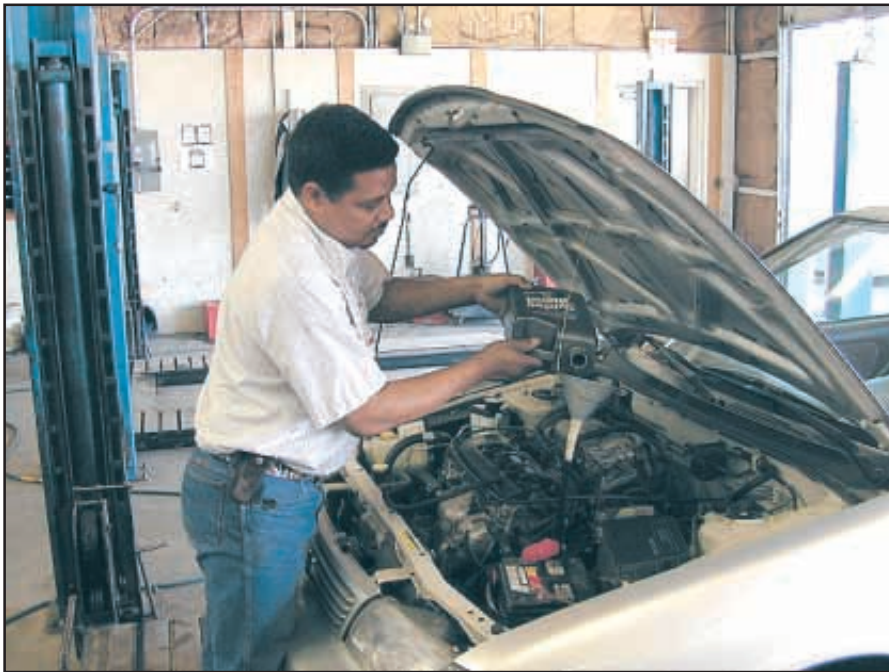
Open Memorial Day weekend through Labor Day weekend, the pool is available for military lap swim, recreation swim, team practices, water sports, water aerobics, private parties, command functions and special events.

## Auto Care Center/Hobby Shop and Car Wash

**Auto Care Center** - The Auto Care Center is here when your car needs routine maintenance or minor repairs. Our staff of technicians are trained and equipped to offer the following services at competitive rates: oil changes/lube, brake installation, tire rotation/balancing/new tire mounting, belt/hose replacement, CV axle and strut replacement, brake drum and rotor turning.

**Auto Hobby Shop** - For times when you prefer to do it yourself... The Auto Hobby Shop has the facility, equipment and tools available for you to change a spark plug or do a major overhaul





or restoration project. A library of repair manuals and tools, including metric sizes, is accessible for daily checkout.

Computerized tire spin balancing equipment, a spray paint booth, steam cleaning equipment, oxygen-acetylene and arc-welding equipment, and hydraulic lifts are provided. Trained instructors are available to assist patrons at all times.

**Car Wash** - The Car Wash facility is located across from the Auto Hobby Shop and features a “touchless” car wash booth; five wand/brush-type (do-it-yourself) car washers, complete with wax systems; five vacuum cleaners; and RV dumping facilities. The Car Wash is open seven days a week and is coin-operated.

**Hot Shot Service**- Ever locked your keys in your car, needed a jump-start or a tire change? Now you can just call 874-5674 and the Auto Care Center will provide on-base assistance.

## Child Development Center

The **Child Development Center (CDC)** is a nationally accredited program offering care for children of military personnel and DOD civilians by a professionally certified and trained staff. This program is recognized as setting the standard for military and civilian childcare

across the nation. Children are accepted for regular weekly care, with hourly care provided on a space available/reservation basis between six weeks old and five years.

Contact the CDC directly to set up your personal tour and interview with the providers.

**Child Development Homes (CDH)** – A complementary offering to the CDC. CDH is an in-home, childcare program operated by the CDC. Providers are trained and certified through the standards of the CDC to offer high quality care in the home environment.



## Craftech/Leisure Services

### Frame Shop and Art

**Gallery** – The frame shop offers beautiful custom framing by our trained professional staff for certificates prints, photos, diplomas, crafts or other items at affordable and competitive rates.

Don’t forget to browse through the Art Gallery stocked with prints or finished frames available for purchase.

**Rental Equipment** – Check with Leisure Services the next time you want to go camping, get a tent for a birthday party or put on any special event.

The rental equipment branch offers a variety of items including: camping equipment, athletic equipment, roll-away beds, tables and folding chairs, dunk tank, Moon Walk, bleachers, canopy tents, cotton candy machine, helium tanks, and more.

Visit our website, [www.mwrmemphis.com](http://www.mwrmemphis.com) for a listing of available equipment.

### Embroidery Services/

**Retail Sales**- Offering screen-printing and embroidery for any command function t-shirts, promotional items or fundraisers.

Bring in your sample and talk with our staff about complementing your event with a personalized product offering.





**Graphics Services-**Your first source for wedding or retirement invitations, programs, plaques, certificates, signs and trophies. Our publicity and printing office handles all MWR needs and offers products and services available for purchase to our base community.

## Information, Tickets and Tours (ITT)

The **ITT Office**, located in Craftech/Leisure Services, building S-797, is your key to what's happening on base and in the community. ITT provides discounted tickets to many local, state and national attractions.

Tickets include attractions such as theme parks, baseball games and zoos. Talk with our staff about coordinating your next vacation with our tourist information and computer-generated maps providing a custom-fit route to your favorite Mid-South destination.

A variety of tours are available aboard the MWR 40-passenger bus or shuttle bus. These buses may also be chartered for special group functions. Trips may include day and weekend excursions to the destination of your choice within the Tri-State area.

## Dining at the Helmsman Complex

This city-block-size building contains a wide variety of dining alternatives to accommodate individuals and small groups. You will find something for everyone at the Helmsman.

Ballrooms and banquet rooms are available and can accommodate group functions of up to 400 persons. Visit our website at [www.mwrmemphis.com](http://www.mwrmemphis.com) for current menus and entertainment offerings.

**The Oaks Dining Room** is a comfortable and elegant restaurant

featuring buffet and ala carte dining for the entire family. Dinner specials are offered on Friday and Saturday evenings.

**The CPO Lounge** provides a popular mix of friendliness and entertainment. Look for your favorite local bands, Karaoke and DJs featured on the weekends.

**The Café** offers quality service and an inviting atmosphere designed for the productivity of your business lunches and professional meetings.

**The Food Court**-When you need a quick bite, this modern and spacious court offers a wide variety of fast food and specialty concepts available for dine in or drive-thru service.

**Catering** -Whether you are having a small birthday party, wedding reception or retirement party, the professional Helmsman Catering staff is available to help you in all areas from making

room reservations to planning a menu sure to complement your event. Our small ballroom has room for up to 50 guests; the large ballroom seats up to 250; the combined space of the adjacent large and small ballrooms will accommodate up to 300; and the Memphis Room is great for up to 80.

## Bingo

All-hands Bingo is conducted in the Helmsman Complex (building S-760) for authorized patrons and their bona fide guests. Regular, special, jackpot, and Bonanza games are featured. Super Bingo is held the first Friday of each month.

## Glen Eagle Golf Course

The recently renovated championship 167-acre, 18-hole course offers 57 acres of fairways, tees, and greens. Two driving ranges, a practice putting green, and a practice pitching green are also available. Golf clubs, pull carts, and golf carts may be rented at the Pro Shop.

Our staff of PGA Professionals also offer lessons and can coordinate a tournament just for your group.

### Eagle's Peak Grille & Bar -

a favorite dining and lounge facility located at the Golf Course. A great stop for breakfast or lunch on or off the course.



**Golf Pro Shop** - Check here for the latest golf fashions, clubs, shoes, and other golfing items.

## Lakes and Picnic Areas at Navy Lake

The serene setting is home to two lakes stocked with bass, bream, catfish, and crappie. Rods, reels, canoes and paddle boats can also be rented.

Enjoy a day with your family at one of the 14 picnic areas with canopies, barbecues, horseshoes, volleyball area, softball field and playgrounds. Our Lakehouse staff is also proud to offer twelve full-hookup RV camping pads with washer, dryer and shower facilities.

Check with Leisure Services for camping gear rental for your next outing at Navy Lake.

## Boarding and Riding Stables

The **Lazy Anchor Ranch** is located on the north side of the base between the golf course and the lake area.

Featuring boarding facilities for privately owned horses, this beautiful ranch is also popular for its lighted arena hosting rodeos and horse shows, riding lessons. Your family can also enjoy our trail horses available for rental by the hour.

Don't forget to ask about organized night riding and Fall hayrides.

## Ellison Recreation Center

Home of the Single Sailor Program located in Ellison Hall, building S-499, this center offers a thirty-six seat theater, TV lounge, billiards, ping pong tables, darts and various board games. Also featured is a six-station computer center offering Internet access.

The staff at the Ellison has done a terrific job of creating a relaxing and inviting atmosphere for you to enjoy your choice of entertainment. Visit our website, [www.mwrmemphis.com](http://www.mwrmemphis.com) for current Ellison happenings, movie schedules, family movie nights and sports events.







## Recycling

The recycling program includes aluminum and steel cans, plastics, paper, and cardboard products. Containers have been placed at the Recycling Center for drop-off of different recyclable materials.

## POV Storage

Either covered or uncovered storage spaces may be rented for the storage of privately owned boats, vehicles, or RVs.

## Pat Thompson Recreation Center

The recreation center houses a 1,000-seat theater and a 500-seat theater

equipped for stage performances and special productions. Check our website for current calendar of events and upcoming dinner theatres.

## Youth & Teen Center

A year-round program to provide youths grades K-12 with desirable and fun activities to occupy their leisure time is conducted by the Youth Programs staff. This includes the popular Before-and-After-School-Program (BASP).

The Youth Center is constructing a new facility conveniently located near the housing area to be completed in 2001. This center will offer programs designed specifically for your youth to interact and participate in recreation events, lock-ins, special events, summer and holiday camps, family nights, kid's night out, field days,

teen events, trips, skill classes and a Before & After School Program to name a few.

## Special Events

The MWR Team enjoys and specializes in producing major special events year round. Visit our website regularly for current and upcoming special events.

**Rodeo** - Annually, an IRA-sanctioned, championship rodeo is held at the Lazy Anchor Ranch. This is always a popular event with the entire family.

**Circus** - Generally held bi-annually, the circus is always a popular family event. Entertainment under the Big Top includes high-wire performers, trapeze acts, clowns, and lots of animals.





**Golf** - The Glen Eagle Invitational Annual Golf Tournament and St. Jude Qualifier are just two of several tournaments held each year at the Glen Eagle Golf Course.

**Smokin' by the Lake BBQ Cooking Contest** - is held each year in September at Navy Lake. This contest is sanctioned by the Memphis in May International BBQ Cooking Contest and features concessions, crafts, and entertainment.

Trophies and cash prizes are awarded. In addition, a base-wide BBQ contest for active duty and DOD

employees is held in conjunction with Smokin' By the Lake.

**4<sup>th</sup> of July Celebration –**  
The year 2000 marked the first **Flag City Fireworks Display and Celebration.**

It is anticipated that this event will become an annual observance. It is hosted by the entire NAVSUPACT Mid-South family and our surrounding communities and is complete with food, entertainment and a grand finale of fireworks.

Food and beverage booths are available for participants who do not bring their own picnic basket.



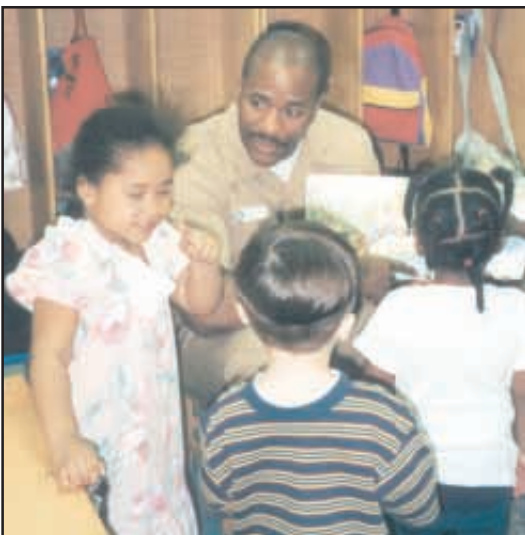


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# Previews

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# Tenant Commands

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## Navy Personnel Command

Navy Personnel Command was established on Oct. 1, 1998 as a result of Defense Base Closure and Realignment Committee (BRAC) recommendations, which relocated several functions of the Bureau of Naval Personnel from Washington, D.C., to Millington, Tenn.

Navy Personnel Command (NPC) supports the needs of the Navy by providing the Fleet with the right person, in the right place, at the right time. NPC strives to satisfy Sailors' personal goals and improve their quality of life; to provide them with meaningful and rewarding career opportunities; promote and retain the best; and ensure fair and equitable treatment of all hands, by all hands, at all times.

Concentrated in five buildings settled in a campus-style complex, NPC is the largest tenant command at Naval Support Activity Mid-South, with a staff of 1,100 active-duty Sailors and 580 civilian employees.

The Jamie Whitten Building (building S-791), houses the Distribution Department (PERS-4), comprised of more than 500 officer and enlisted detailers, responsible for implementing policies regarding officer and enlisted assignments, placement, retention and career progression. Commander, Navy Personnel Command, and staff are also located in this building, along with various elements that

support the mission of NPC. Also housed in the Whitten Building is the Personnel Progression, Performance and Security Department (PERS-8), responsible for active duty and Reserve enlisted and officer promotions and appointments, officer and enlisted retirement requests, and monitoring programs that affect an individual's career progression. PERS-8 also administers naval correction programs and disciplinary matters.

Wood Hall (building S-769) is home to the Navy's selection boards. Using state-of-the-art computer and display systems, selection board members meet in "the tank" to examine the records of thousands of Sailors competing for promotions or applying for special programs. More than 110 administrative and statutory selection boards, comprised of senior Sailors from throughout the Fleet, meet in this building each year to help pick the Navy's leaders of tomorrow. The Business Operations Department (PERS-3), responsible for the administration of functions relating to naval personnel records, and management of the Navy officer and enlisted evaluation and fitness report systems, is also housed in Wood Hall.

The Lassen Building (building S-457) houses most of NPC's Personnel Readiness and Community Support

Department (PERS-6). This department also includes the Morale, Welfare and Recreation Division (MWR). The first organization to relocate from Washington, D.C., MWR serves as the manager for a variety of recreational, social and community support programs for Navy personnel and their family members at about 150 Naval installations worldwide.

Goetsch Hall (building S-768) is home to the Officer and Enlisted Performance Branches of the Personnel Progression, Performance and Security Department (PERS-8). Additionally, Goetsch Hall houses the Naval Reserve Personnel Management Department (PERS-9), and NPC's Supply Management Division and Training Division, as well as some elements of PERS-6.

The Capodanno Building (building S-785) is home to the Navy Personnel Research, Studies and Technology Department (NPRST), PERS-1. NPRST is responsible for conducting studies on business processes throughout the Navy, and evaluating the program effectiveness and relevance of various Navy programs.

From official changes of duty station to the implementation of quality of life programs, Navy Personnel Command has a tremendous impact on every Sailor, officer and enlisted, throughout the United States Navy.



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## Navy Band Mid-South

Navy Band Mid-South is the United States Navy's premiere musical organization in the Mid-South region. This diverse group of Navy musicians

assigned to the band is made up of all active duty service members. Navy Band Mid-South's primary mission is to support military commands at NAVSUPACT Mid-South and Navy Recruiting in the Mid-South region.

The Ceremonial Band provides a dignified musical touch for ceremonies and performs as a marching band in parades. Within the Ceremonial Band, other musical ensembles perform today's wide variety of music. Included in these groups are

*Atlantis*, a dynamic group specializing in today's top 40/variety music; *Sternwheel Drive*, the big band sound; *Brass Quintet*, music from the renaissance to today's current hits; and *Executive Combo*, a smooth jazz sound and light contemporary music.

For information about the band's performance schedule or to schedule the band for a performance, call 874-5784, or visit their web site at [www.bupers.navby.mil/navyband](http://www.bupers.navby.mil/navyband).



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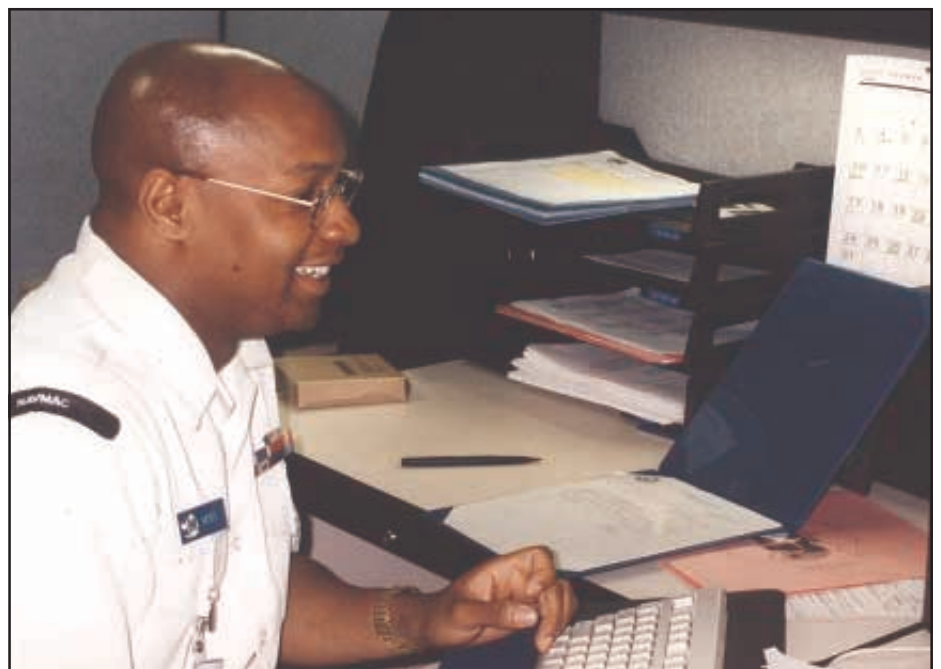
## Navy Manpower Analysis Center

Located on the northside of the Naval Support Activity adjacent to the golf course, Navy Manpower Analysis Center (NAVMAC) was relocated to Millington in March 1995. NAVMAC employs approximately 130 personnel, including 85 military and 45 civilians, the majority of which are very senior personnel. NAVMAC's presence is known throughout the area due to the many community activities in which it works.

NAVMAC's mission is to develop and document total wartime manpower requirements for all Operating Forces and provide assessment of total force manpower requirements of the naval shore establishment; to provide direct support in developing policy and procedures for the Navy Manpower Requirements program; to provide technical consulting services in all facets of manpower management; to administer the officer and enlisted occupational classification structures; to represent the Department of the Navy's manpower interests as consultants to

agents of acquisition and special programs; to maintain the currency of manpower data in the Navy's total Force

Manpower Management System; and to perform such other manpower analyses and work studies as may be directed by higher authority.





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Fleet billet requirements identified by NAVMAC, and shore billet requirements identified by manpower claimants, become the foundation of the Navy's recruiting, training, and personnel distribution plans, thereby directly affecting force readiness.

NAVMAC is the Navy's "Honest Broker" in determining credible Fleet manpower requirements, which can stand impartial review by higher authority and Congress. Core process areas align the organization into the following departments.

Officer and Enlisted Standards Management (Code 10) manages the Navy Occupational Task Analysis Program (NOTAP) and maintains the occupational standards for all Navy ratings. It also manages the Navy Enlisted and Officer Occupational Standards (NEOCS and NOOCS).

Shore Manpower Management and Navy Manpower Policy Support (Code 20) manages the Navy shore statement of

military manpower authorizations, provides shore total force manpower policy and requirements determination support, and performs shore military manpower resource allocation and authorization assessments. They provide direct support to the Chief of Naval Operations (CNO) central manpower authority in developing policy and procedures for total force manpower requirements, authorizations, and the Total Force Manpower Management System (TFMMS). They also maintain the currency of manpower data in TFMMS.

Aviation Manpower Requirements (Code-30) develops and documents total wartime manpower requirements for all Fleet aviation activities, provides technical assistance and manpower management consulting services for claimants, and maintains the currency of naval aviation manpower data in the Navy's total Force Manpower Management System.

Ship Manpower Requirements SMD/FMD Production (Code 40)

contributes to Fleet readiness through timely determination of the quantity and quality of manpower required for ships, submarines, and afloat staffs.

The Manpower Research and Acquisition Support Department (Code 70) represents the Department of the Navy's manpower interests as consultants to agents of acquisition and special programs related to requirements and determination. They provide manpower research and data analysis in support of the Navy's life cycle management approach to new weapons systems and platform acquisition projects, allowing more accurate manpower estimates during the shipbuilding process to save total ownership cost dollars.

NAVMAC, a field activity of Navy Personnel Command, also reports to CNO (N12) on the OPNAV staff. For additional information and contact for NAVMAC personnel, visit their website at [www.navmac.navy.mil](http://www.navmac.navy.mil).

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## Naval Reserve Readiness Command Mid-South

The training and administration of approximately 6,000 Naval reservists in five Mid-South states is the primary mission of the Naval Reserve Readiness Command Mid-South.

More than 200 units supported by 14 Naval reserve centers in the region are under the administrative command of this headquarters. The centers are located at Louisville and Lexington, Kentucky; Millington, Chattanooga, Knoxville, and Nashville, Tennessee; Bessemer, Mobile, and Tuscaloosa, Alabama; Meridian and Gulfport, Mississippi; and Atlanta, Augusta, and Columbus, Georgia.

Reserve Readiness Command Region NINE is one of 9 Readiness Commands in the United States established in 1975 to administer the Surface Reserve Force Program.

The staff consists of Full Time Support (FTS), civilian, and Selected Reserve personnel.

The Readiness Command reports to the Commander, Naval Surface Reserve

force, and is tasked with ensuring the readiness of the inactive component of the Naval Reserve Force through the effective management of personnel and resources to train, equip, and prepare Naval reserve units and personnel for rapid mobilization in the event of war or national emergency or when otherwise directed by higher authority.

A major function of the Readiness Command is the coordination of training for individual reservists and units using regular and special weekend training periods to meet specific billet training requirements as required by the Navy.



Readiness Command Region NINE reservists routinely augment assigned fleet and shore activities for fleet operations, exercises, and during crisis situations.

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## Navy Recruiting Command



The mission of Navy Recruiting Command (CNRC) is to recruit high-quality men and women to meet the Navy's quantitative, qualitative and program needs as specified by the Bureau of Naval Personnel. CNRC is dedicated to recruiting quality people for today's technologically advanced Navy. The Navy Recruiting Command is headquarters for all Navy recruiting worldwide, the central office for four Navy Recruiting Regions and 31 Recruiting Districts.

Carrying out the recruiting mission are more than 4,700 recruiters working out of 1,400 recruiting stations across the United States, Europe and Asia. Each Navy Recruiter is a highly screened

Sailor, eager to ensure the steady course of the service now and throughout the new century.

Located in the Russell B. Johnson Building (784), CNRC relocated to NAVSUPACT Mid-South from Arlington, Va., in the summer of 1999. A dedication ceremony was held on July 22, 1999, for their new headquarters.

In their new home, the headquarters staff continues a tradition of supplying the fleet with sharp new Sailors, living up to the adage, 'The Navy Recruiting Command is the first line of the first line of defense. No one in the Navy is making a greater direct and measurable contribution to our Navy's fleet readiness than the Navy recruiter.'

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## Branch Medical Clinic

### Medical Team

The branch medical team is comprised of professional, technical, and clerical personnel whose goal is to provide you timely and appropriate medical care. With four physicians as the health delivery core, the dedicated team of registered nurses and technicians can take care of virtually all of your primary care needs.

The Outpatient Clinic registers all patients and the medical records clerk establishes and maintains medical records for all patients. Your medical record is owned by the U.S. government and should be maintained at the clinic. If you need to take it to another facility for an appointment, you must sign a release card to hand carry your record. Your record should be returned to the clinic facility as soon as possible after your appointment so that the clinic personnel can maintain it and file any additional reports.

Medical records are required for appointments and patients should ensure their medical records are maintained at the clinic so that records can be updated and are easily accessible for patient care. If a family member is transferring to another duty station with their spouse, they should hand carry their medical record to the nearest military treatment facility at the new location and leave a forwarding address.

### Tricare

The Branch Medical Clinic is a TRICARE facility. The clinic and the TRICARE Service Center work together to meet your health care needs. Questions concerning your care or accessing network providers can be addressed by the TRICARE Service Center, located on Austin Peay Hwy, (901) 388-0109, or by the clinic's Health Benefits Advisors who can be reached at (901) 874-6107/ 6111/ 6112 or Toll Free 1-877-209-8619.

Beneficiary Access and Support assists active duty members and families enrolled in securing specialty care. They track active duty personnel hospitalized in civilian facilities and maintain a liaison between the patient and their command.

Health Benefits Advisors provide all eligible beneficiaries with information related to health care needs. If you have questions regarding where to find a physician, what type of physician to care for your needs, insurance questions, payment questions, help with navigating the TRICARE system, these people can find the answer.

The clinic staff is dedicated to providing the highest quality care possible. Please do not hesitate to ask any of the staff health care related questions. They will be happy to assist you. It is

their goal that you be delighted with the care you receive.

### Health Services Department

The Health Services Department provides care of ambulatory patients with acute or chronic health problems of a minor to moderate degree of complexity which are not immediately life threatening. This includes adult and pediatric periodic health screenings and assessments, care of acute self-limited injuries and illnesses in children and adults. The department also provides clinical assessment and management of chronic conditions within the scope of the provider's credentials. Health status examinations as may be required by higher authority are available. Also, ambulatory clinical procedures within the range of the clinicians' credentials, such as minor surgery, vasectomy, outpatient IV infusion, sigmoidoscopy, endometry biopsy, abscess drainage, repair of lacerations and reduction and splinting of noncomplicated fractures. The Health Services Department also provides laboratory, radiology, physical therapy, and optometry services. For an appointment call 1-800-700-8607.

Hours of operation are Monday and Wednesday, 0800 – 1600; Tuesday and Friday, 0900 – 1600; and Thursday, 0800 – 1100.



## Active Duty Care

**Health Care** - Routine appointments are made by calling 1-800-700-8607. If your need is urgent and no appointments are available, TRICARE will forward your information to the “**FAST TRACK**” triage nurse and you will receive a same day appointment. It is imperative that you bring your medical record if it is not maintained at the clinic.

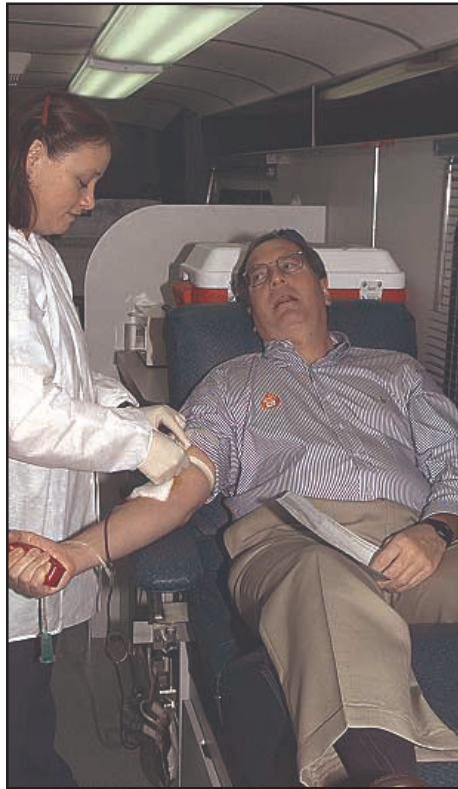
**Physical Exams** - Are routinely given to all active duty service members every 5 years until age 50, then every 2 years. At age 60 physical exams are conducted annually for active duty service members. An appointment must be scheduled in advance for a physical exam. You should call 1-800-700-8607 to schedule an appointment for a retirement/separation and other special physicals. Don't wait until the last minute. Appointments fill quickly.

### Overseas Screenings/Sea Duty Physicals

- If you are in need of an overseas or sea duty physical you must call directly to Physical Exams at 874-6138/6139 to schedule an appointment.

### After Hours Care

If you are Active Duty or an Active Duty family member enrolled in TRICARE Prime enrolled with the clinic and are in need of medical care after hours, call 1-800-700-8607. Select the option **TALK TO YOUR PCM**. This option will rollover to the doctor's answering service. You should give the answering service your name, phone number and a brief overview of your medical condition. The answering service will contact the physician on call at the clinic and relay your information. The doctor will return your call within 30 minutes. He/She will discuss your medical problem with you and will recommend a course of treatment for you. If the doctor determines that a hospital admission may occur, St. Francis Hospital, the Baptist Hospitals, the Veterans Administration Hospital, or the MED should be utilized for your inpatient care. **REMEMBER - NEVER SEEK NON-URGENT MEDICAL CARE WITHOUT FIRST CONSULTING WITH YOUR BRANCH MEDICAL CLINIC PRIMARY CARE MANAGER.**



### Weekend and Holiday Sick Call

Active Duty service members can be seen in the clinic at a “walk-in” sick call on weekends and holidays. Service is provided on a first come, first served basis from 0800 – 1000 Saturdays, Sundays and all federal holidays.

### Optometry

Optometry services are open to all active duty, and family members impaneled to the clinic. Services offered: vision screenings, complete eye exams for glasses, diagnosis and treatment of ocular disease, and co-management of systemic disease with ocular complications. The Frames of Choice program is offered for all Navy and Marine Corps active duty. Retirees are eligible to be fitted for standard military frames from a current prescription. Contact lens fittings are not offered at this time, but may be a future addition. Appointments can be made through the TRICARE appointment line at 1-800-700-8607.

Hour of operation are: Monday and Wednesday, 0800 – 1600; Tuesday and Friday, 0900 – 1600; and Thursday, 0800 – 1100.

## Laboratory Services

Patients requiring lab work should report to the outpatient desk located in the main lobby. Lab work can only be ordered by military treatment facility physicians, for active duty service members and their family members, who are enrolled to the clinic. Lab results can only be reviewed by your physician. Active duty members should also report to the laboratory for tests that are ordered by civilian specialists.

## Radiology

The radiology section provides diagnostic or routine services for x-ray requests ordered by the clinic physicians. All readings of radiographs are contracted to a local civilian provider. You may speak to an x-ray technician at 874-6136.

## Pharmacy

**At the clinic** - New prescriptions issued by clinic physicians may be filled at the clinic during normal working hours. This service is for active duty service members and their families who are in TRICARE Prime and have selected the clinic as their Primary Care Manager. The Over-The-Counter (OTC) Handout Program is available at the clinic pharmacy for active duty and their family members only. Its purpose is to reduce the patient load in Primary Care by making available a limited quantity of OTC medications for self-treatment of a variety of mild symptoms.

**At the Navy Exchange** - Pharmacy services are available to all active duty service members, their family members and military retirees and their family members who are enrolled in DEERS and are holding a valid ID card. Prescriptions from civilian providers may also be filled at this location. The Pharmacy does not stock all medications. Your civilian provider should call the pharmacy at (901) 874-612/6122 for medication availability. Printed formularies are also available. Refills can be requested by phone by calling 1-888-513-4164.

Hours of operation are: Monday and Wednesday, 0800 – 1600; Tuesday and Friday, 0900 – 1600; Thursday, 0800 – 1300; and Saturday, 0900 – 1200 (Open until 1700 for prescription pick-up).



Pharmacy services are not available on Sundays and holidays.

#### **Exceptional Family Member**

The Exceptional Family Member (EFM) coordinator can provide information on special services that are available to active duty family members with special needs. The coordinator handles enrollment, disenrollment and any questions, concerns or issues for the EFM program. Additionally, the coordinator also provides assistance when dealing with the local education systems concerning children needing special education or services. For assistance with EFM, please call 874-6150.

#### **Supplemental Care**

As of October 1, 1999, TRICARE will be paying your active duty medical bills. You will be provided with all the information you need so your bills/claims are filed correctly by the providers. However, in the event you receive a bill, take it to one of the military staff in the Beneficiary Access and Support Department as soon as possible. For additional information, you may call 874-6108/6109.

#### **Third Party Collection Program**

The Third Party Collection Program was established by Public Law 101-510 in 1986. This program directs

military treatment facilities to bill private insurance companies for the cost of your medical care at any military treatment facility. If you have commercial insurance, you must tell us so that we can bill them for your care. This is actually in your best interest as any charges accrued by the government are applied towards your deductible, without a co-payment requirement. Money collected from this program will enhance the clinic facility and allow clinic personnel to upgrade medical equipment, thus allowing them to provide better patient services.

#### **Health Benefits Advisors**

Let the Health Benefits Advisors help you with questions or difficulties you may be having with TRICARE, the Civilian Health and Medical Program of the Uniformed Services. You may stop in or call the Health Benefits Advisors at 874-6107/6111/6112 or toll free 1-877-209-8619. They also can provide information on the TRICARE Family Member Dental Plan, TRICARE Retiree Dental Plan and the Selective Reservist Dental Plan. Briefings to review medical benefits for TRICARE are scheduled in advance to allow you individual attention. Please contact the Health Benefits Advisors if you need assistance with claims or TRICARE issues.

#### **Physical Therapy**

Physical therapy services at the clinic are provided for active duty service members only. Post surgical physical therapy is usually referred out to a local TRICARE network provider. Initial consults to physical therapy are made through the physicians and Independent Duty Corpsmen (IDCs) at the clinic. Subsequent changes in scheduled sessions are made by directly calling physical therapy at 874-6140.

#### **Readiness Department**

The Readiness Department is a multifaceted department whose goal is to ensure the operational readiness of the staff and military forces entrusted to the care of the clinic. The Readiness Department is comprised of Health Promotion, Occupational Health, Preventive Medicine, Staff Education and Training, and the Addiction Treatment Facility (ATF). Health Promotion offers awareness, education, and intervention classes to active duty, beneficiaries, retirees, and civil service employees on topics related to improving one's health and lifestyle.

In addition, Health Promotion provides assistance and resources to commands in setting up health promotion programs and activities. Occupational Health and Preventive Medicine provide services to ensure compliance with OSHA regulations through workplace evaluations and physicals.

The Addiction Treatment Facility (ATF) (formerly known as CAAC) provides active duty military personnel with screening evaluations, referrals to other helping organizations, individual and group counseling, and outreach and preventive educational services for personnel who may be adversely affected by alcohol or illicit drug use. On a space-available basis, services are provided to DOD civil service employees, retired military, reservists, and qualified military family members. The Medical Clinic training division is the coordination point for military and professional development, as well as a resource in providing healthcare education to other commands and the community.



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## Branch Dental Clinic

The Branch Dental Clinic is located in Benfold Center, building S-771, the Combined Medical/Dental Clinic. All general and specialty phases of dentistry are available to active duty personnel except orthodontics. Although the Branch Dental Clinic is working with decreased resources due to BRAC realignment, the personnel are looking forward to the future increase in clinic size that base reorganization will dictate.

The United Concordia Plan is available to all family members of active duty personnel. The Branch Dental Clinic is not authorized to provide treatment to enrolled members covered by the United Concordia Dental Plan. If your family members are not enrolled, but wish to be, military sponsors should contact the local Personnel Support Activity Detachment office. Any questions regarding the United Concordia Dental Plan should be directed to the Health Benefits Advisors at the Branch Medical Clinic (874-6111). The Family Service Center (874-5075) can help find a dentist in the area that accepts the plan.

Retired personnel and their family members are directed to the newly enacted Retired Member Dental Plan. Information on registration and membership may be found at the Dental Clinic (874-5363) or the Family Service Center (874-5075). In addition, there is a new dental plan for the military reservist community. Please contact your Naval Reserve Center for more information.

Dental sick call is dedicated to the treatment of urgent dental conditions that cannot wait for a scheduled appointment. Active duty personnel requiring annual dental examinations, overseas screenings, and sea duty screenings are also seen at sick call.



Family members' overseas screening is provided at the clinic by appointment only. Active duty personnel have first priority due to mission readiness requirements.

Sick call hours are 0715 until 0900 and 1300 until 1400 Monday through Friday, except Thursday afternoons. True emergencies including severe bleeding, swelling, pain, or injury are seen at anytime.

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## Personnel Support Activity Detachment Memphis

Personnel Support Activity Detachment (PSD), Memphis, is located on the second deck of building S-456. The detachment provides pay, personnel and transportation service to more than 280

UICs covering a thirteen-state area.

PSD provides one-stop customer service via the team concept. There are two military personnel teams that are directly responsible for all personnel records. Team One maintains all records for commands geographically located in the Millington area and Team Two maintains all records for geographically separated commands. The teams are comprised of both military and civilian pay and personnel clerks.

The majority of customer service is provided through each command's Pass Liaison Representative (PLR). The PLR program makes better use of personnel resources and streamlines processes and procedures. Customers route personnel action requests through their PLR who then forwards necessary documents to the appropriate PSD clerk.

When situations arise that PLRs cannot take care of, the PLR makes the Sailor an appointment with the respective clerk.

The PSD Travel Section processes approximately 2,710 military and Navy-sponsored travel claims per month, including PCS, TAD, IDTT and ADT claims. Out of Pocket Expenditure claims are also processed.

The ID Card Section issues approximately 1,200 reserve, active duty and retired military and dependent identification cards per month. The Defense Eligibility Enrollment Reporting System (DEERS) may also be verified through the ID Card office.

The Transportation Section provides service to all military-sponsored travelers throughout the Mid-South region. These services include CONUS/OUTCONUS TAD travel, PCS travel to overseas and deployable commands and Passport Applications.

PSD's customer service hours are 0900 – 1600, Monday through Friday.



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## Naval Legal Service Office Central Detachment Memphis

Located in the McCandless Building (S-794), the Naval Legal Service Office (NLSO) Central Detachment Memphis provides a myriad of legal services to personnel in Tennessee, Kentucky, Missouri, Arkansas, and portions

of Mississippi. The NLSO is staffed by certified Navy lawyers, Legalmen, and civilian paralegal specialists, who are trained in civil and military law.

The Legal Assistance Department provides civil law assistance to service members, their dependents, and retirees. Services include estate planning, preparation and execution of wills, living wills, powers of attorney, bills of sale, promissory notes, affidavits, and related legal documents; advice on contracts, leases, and disputed debts; assistance in resolving consumer issues, and filing complaints against merchants and businesses; legal advice and assistance in domestic matters; and preparing and submitting federal and state tax returns. Walk-ins are welcome on Mondays, and by appointment only on Tuesdays, Wednesdays, and Thursdays.

The Defense Services Department provides legal counsel to personally advise service members on non-judicial

punishment matters, summary courts-martial, and administrative separation and medical board processing; lawyer representation at trial by courts-martial and administrative boards; advise and assist service members submitting rebuttal to adverse fitness reports and evaluations; and advise and assist service members in preparing complaints of wrong against superiors.

The Claims Department processes personnel claims, military claims, and processes tort claims against the U.S. Government. This department also assists NLSO Central (Pensacola) in asserting claims on behalf of the U.S. Government to recover from third parties. The Claims Department can provide general information and forms to those who wish to file a claim against the government, and can assist those who are pursuing their own claims for personal injury against third parties.



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## Naval Criminal Investigative Service

The Naval Criminal Investigative Service (NCIS) is a worldwide Federal law enforcement organization staffed almost entirely by civilian special agents. The primary mission of the NCIS is "to protect and serve" the Navy and Marine Corps communities by providing a variety of law enforcement and counterintelligence services. The NCIS focuses its investigative efforts into specialized functions: General Criminal Investigations, Computer Crimes Investigations, Procurement Fraud Investigations and Domestic Violence Investigation.

The counterintelligence mission is also focused. Many of these activities are accomplished by conducting counter-espionage operations that are designated to identify and counter efforts by foreign intelligence services to obtain classified information about U.S. warfighting capabilities. In addition, the NCIS provides the Navy and Marine Corps with Counterintelligence Force Protection, systems Technology Protection and Shore Based Protection.

The NCIS Resident Agency (NCISRA) Memphis, on board Naval Support Activity Mid-South, has jurisdic-

tion over felony and counterintelligence offenses throughout a large geographical area. NCISRA Memphis, and a subordinate satellite office in St. Louis, Missouri, Naval Criminal Investigative Service Resident Unit (NCISRU) St. Louis, work to protect and serve the Navy and Marine Corps needs at activities and installations in Tennessee, Kentucky, Arkansas, Missouri, southern Illinois, and southern Indiana. The NCIS also acts as the primary

liaison between the Navy and the Marine Corps with federal, state and local law enforcement authorities and prosecutors.

NCISRA Memphis is located on the second floor of the McCloy Building (S-238), wing 5. Criminal or security violations of the Uniform Code of Military Justice, United States Codes or local statutes should be reported to NCISRA Memphis at 874-5388.





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## Strategic Sourcing Support Office

The Strategic Sourcing Support Office (3SO) is a detachment of the Office of the Chief of Naval Operations (N46) located on the 3<sup>rd</sup> floor of building S-455. The office is headed by a Navy Captain (director) with a staff of supply, engineering, civilian and contracting personnel. Strategic Sourcing was born as a way for the Navy to obtain more efficiency by measuring the combined effectiveness of these approaches that will include consolidation, restructuring or reengineering of activities; privatization options, better business practices, joint ventures with the private sector and the termination of obsolete practices.

3SO has been tasked to provide technical support and assistance on all aspects of the strategic sourcing process to claimants and activities, including commanding officers, officers in charge, program managers, contracting officers and other interested personnel within the Navy.

The CNO established 3SO to work in conjunction with OPNAV N46 to provide continuity, information and field support for the implementation of strategic sourcing decision process in its plan to study civilian and military positions including the establishment of metrics, tracking management information

systems, practical approaches/policies and standards for functionality assessments, A-76 competitive sourcing, lessons learned, business process reengineering, and other strategic sourcing tools.

Assistance by the 3SO will include on-site support, helping with the performance work statement (PWS), costing, most efficient organization (MEO), training in the areas of functionality assessment, strategic sourcing and quality assurance. The office can be reached at 874-7040, 02/04/05/07, (FAX – 874-7206) or by visiting the web site at <http://help.n4.hq.navy.mil>.

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## U.S. Army Veterinary Services

The Veterinary Treatment Facility provides basic care for animals. Vaccines for dogs: Rabies, Distemper (seven vaccines in one), and Bordetella; and for cats: Rabies, Distemper (five in one), and Leukemia. Tests performed are heartworm, feline leukemia, skin scrapes/checks, ear swabs/checks and fecals.

If you live on base it is mandatory by base regulation that you register your pet with the Veterinary Clinic and Security. Dogs must have a heartworm test and vaccines updated yearly; cats must have vaccines updated yearly. All dogs and cats must be microchipped.



The Veterinary Clinic sells heartworm preventative, flea and tick control, shampoos and vitamins. Because of limited facilities, surgeries or dental work are not performed.

If there is an emergency you must take your pet to a civilian veterinary for treatment. Several veterinary clinics are located in the area, including Millington. Listings are provided in the telephone book.

To make an appointment or if you need information call 874-5420. The Veterinary Service web page is located at <http://psaweb.med.mil/bmcmil/>, click on the Veterinary Service icon bar at the bottom of the main page.

If you have a record for your pet bring it with you, if not, one will be set up for you.

The Veterinary Treatment Facility is located at 1045 Savitz Drive, across from the Child Care Center in the yellow house.

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## Defense Automated Printing Service



The Defense Automated Printing Service (DAPS) is responsible for automated printing within the DOD, encompassing electronic conversion, retrieval, and output and distribution of digital and hard copy information.

The DAPS goal is to make sure every customer receives the resources they need when they need them. Armed with expertise and a vast array of services and products, the DAPS stands ready to assist.

As DOD's agent for electronic document solutions, DAPS offers and arsenal of technological weapons called Document Automated Services. These innovative digital services translate into cost-effective solutions for today's challenges.

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## Naval Facilities Engineering Command Southern Division, Field Office Memphis

Naval Facilities Engineering Command Southern Division, Field Office Memphis (formerly Resident Officer in Charge of Construction (ROICC)), located in building S-455, is responsible for construction contracts performed by civilian contractors under contract for Navy Mid-South, other DOD activities, and reserve centers within four states.

The office consists of two departments. The Contracts Department provides pre-award, post-award support, and negotiation and approval of changes in Construction Contracts, Facility Support Contracts, Multi-Function Facility Support Contracts, Maintenance/Service Contracts, and Architect/Engineer Service Contracts.

The second department is the Construction Department. This office reviews the design of the facility (often done by an Architect/Engineer Contract), monitors construction progress, and establishes final acceptance of completed work to the customer on all Construction Contracts.

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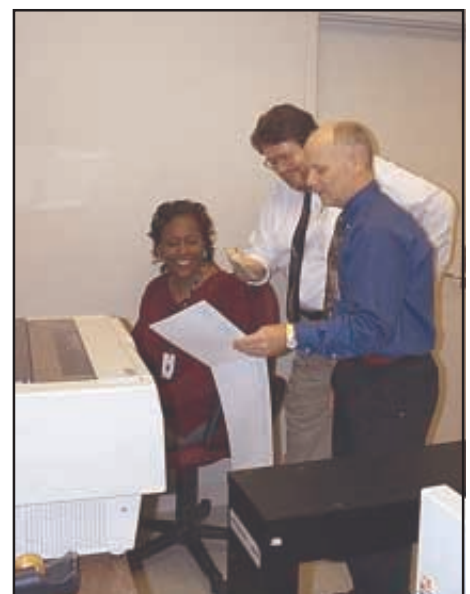
## U. S. Army Corps of Engineers Finance Center

The U. S. Army Corps of Engineers (USACE) Finance Center is located in Beach Hall, Building S-787. The USACE Finance Center is a field operating activity of the Headquarters, U.S. Army Corps of Engineers.

The USACE Finance Center provides operational finance and accounting day-to-day support and long term planning for 57 USACE activities worldwide. This includes the full-range of customer services, payments, accounting and financial reporting for appropriated, revolving and trust funds. The USACE Finance Center disburses approximately fifty-eight thousand payments monthly by Treasury checks or Electronic Fund Transfers in support of all USACE

activities. The USACE Finance Center is also responsible for performing research, analysis, development, installation and systems maintenance for Corps of Engineers Financial Management System (CEFMS), the standard USACE-wide automated financial management system.

The USACE Finance Center currently has 320 employees, primarily Professional Accountants and Accounting Technicians.





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## Human Resources Office New Orleans, Memphis Field Office

The Human Resources Office (HRO), Memphis Field Office, a satellite office of the HRO New Orleans, provides civilian personnel management support to 9 activities with a serviced population in excess of 1,000 civilian employees.

The Memphis Field Office serves as a liaison office with the Human Resources Service Center located at Stennis Space Center, Mississippi, to provide personnel and Equal Employment Opportunity servicing for all Department of Navy appropriated fund

civil service positions on the Navy Mid-South complex. On-site employee/labor relations, employee development, and EEO programs are administered from this office.

The HRO is located in the Wainwright Building (S-456).

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## Army Reserve Training Center



The United States Army Reserve Training Center is located in the Gardner Building (S-786), Manning Hall (building S-751), and buildings S-1615 and S-779. The center is under control of the 81st Regional Support Command, Birmingham, Alabama.

Approximately 1,000 reservists are trained monthly at this facility. Thirty-one full time support personnel are assigned.

The following units are located on this installation: 330th Combat Support Hospital; 439th Medical Battalion; 380th Medical Company; 5th Brigade 100th Training Division; 9th Battalion 100th Training Division; 655th Transportation Company; 398th Chemical Company; 3410th Military Intelligence Detachment; and 416th Engineer Team.

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## Naval Reserve Center

Naval Reserve Center (NRC) Memphis reports to the Commander, Naval Reserve Force via the Commander, Naval Surface Reserve Force, for assigned surface units and Naval Air Reserve Force for assigned air units.

NRC Memphis is responsible for the training, readiness, manning, and

funding of all surface and air naval reserve assets located at Navy Mid-South.

The primary function of the active duty complement of officer, enlisted, and civilian personnel is to ensure mobilization readiness of the approximately 750 Selected Reserve personnel assigned to 18 reserve units within NRC Memphis. A

large number of these individuals come from Mississippi, Alabama, Arkansas, Missouri, and Illinois to attend drills.

Besides drilling one weekend each month, Selected Reserve personnel annually perform a 2-week Annual Training at mobilization sites in the United States and overseas.

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## Tennessee Army National Guard

The Millington, Tennessee National Guard Armory was named in honor of Colonel Paul R. Summer and dedicated November 5, 1989. The unit was originally Co C(-) Medical, 473rd Support Battalion. Due to a reorganization September 1, 1997, it is now Detach-

ment 1, 1171st Transportation Company which consists of heavy vehicle drivers and heavy vehicle mechanics.







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# Local Area

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## Millington

In the 1850s, a store and blacksmith shop were built beside the Memphis-to-Kerrville Road. These two businesses, with the homes of the owners, comprised the settlement in the present Millington area.

In the late 1870s, George Millington induced the tiny, flood-plagued settlement of Glencoe—centered around a sawmill, cotton gin, and a general store—to move to higher ground and rename their community Millington. Some citizens remember the wooden roads and horse and buggy trips to Memphis that took 2 days.

Today, Millington is a growing community with close ties to the Navy Mid-South complex, and has enjoyed years of prosperity as a naval town. The recent realignment of the base has brought new changes and the city is in a state of transition, bringing in industry to replace jobs and creating new opportunities.

As a result of this realignment, the airfield on board the base was turned over to the city of Millington, and is now run by the Millington Municipal Airport Authority. The 8,000-foot runway is capable of accommodating anything from small business jets to 747s.

An additional, non-airfield, parcel of approximately 1,329 acres was also turned over to Millington. There are plans to use most of the space for a regional industrial/office center. This is a major factor in business and industry growth for the city.

Over the years, Millington and the Navy Mid-South complex have cooperated to their mutual advantage and have formed a community partnership that is unprecedented.

Even with the continuing changes, Millington has kept pace with the needs of its citizenry. The Baker Community Center, with a large clubroom, an auditorium, and large and small conference rooms, provides a meeting place and social outlet for adults, teenagers, and non-profit organizations. Recently a ground-breaking ceremony officially announced the plans to build a new YMCA. This new structure



will house a fitness center, indoor pool, aerobic rooms, nursery and meeting rooms.

Nearly all major faiths are represented in Millington, with easy access to Jewish and other faiths in Memphis and suburban communities.

The city's library is located on Navy Road next to City Hall for easy access by all persons. The spacious, air-conditioned library not only stocks thousands of books, but also stands out as one of the city's finer pieces of architecture.

There are four parks in Millington, three with baseball or softball fields. All the parks contain picnic areas and playgrounds.

Located 7 miles west of Millington atop the Mississippi River bluffs is Meeman-Shelby Forest State Park. As the most visited state park in the

Tennessee, it provides 14,000 acres in native woodlands, walking and riding trails, picnic areas, a boat ramp, rental cottages, and wildlife. It also has one of the area's only Flying Disk Golf Course.

Just south of Millington is Memphis Motorsports Park which consists of a 1.7-mile road-racing course, a 1/8-mile midget track, quarter-mile drag strip, and a 7/16-mile high-banked dirt oval. From March until some time in October, there will usually be some type of activity going on.

A mayor and a seven-member board of aldermen govern Millington.

## Schools

The local Millington area is served by three elementary schools, one middle school, and one high school.

On Wilkinsville Road, just two blocks north of Navy Road, lies the campus of Millington Central High School. MCHS is a comprehensive school of 1,500 students that employs over 80 teachers and is supported by a staff of some 30 auxiliary personnel. Eight buildings and a football stadium occupy the 23-acre campus. MCHS includes grades 9-12.





Millington Middle School (grades 6-8) is located on Cuba-Millington Road just north of the high school. Millington East Elementary (K-grade 5) is located on Navy Road just east of the Navy Mid-South complex; Millington South Elementary (K-grade 5) on Bill Knight Road, just south of Navy Road in Millington; and E. A. Harrold Elementary (K-grade 6) just north of Millington on West Union Road.

The Shelby County School District administers the public schools in Shelby County, except for Memphis, including the towns of Arlington, Bartlett, Collierville, Germantown, Lakeland and Millington.

Shelby County schools have more than 45,000 students and a PTA organization

that is the largest in the state and one of the largest in the country. Because of the growing population in the county, the system is renovating and expanding its schools as well as planning new ones.

The Shelby County School system is one of the largest school systems in Tennessee and is the largest accredited in its entirety by the Southern Association of Colleges and Schools.

A community school concept is followed as closely as possible in the

assignment of students to schools. Growth rates in Shelby County are currently the highest in the state creating an increase in student population averaging 1,500 students each year. Grade structure may vary due to growth in certain school areas and construction of new facilities; however, the primary design is elementary, middle and high school.

## Memphis

Memphis is the largest city in Tennessee and the seat of Shelby County, situated high on Chickasaw Bluff overlooking the Mississippi River. In the southwesternmost part of the state, it lies where Tennessee, Mississippi, and Arkansas meet. Because of its strategic location, Memphis is one of the largest wholesale and distribution centers in the southern United States.

Memphis is a city on the move; a changing city that is working to grow better along with bigger. Its metropolitan population will reach a million in the early 2000s.

Hernando DeSoto discovered the Mississippi River in this vicinity in 1541. On the site of Memphis in 1682, La Salle built Fort Prudhomme, and in 1794 a trading post was established on the bluff by John Overton, an Indian affairs agent. The city was founded in 1819 by three businessmen: James Winchester, John Overton, and future-President Andrew Jackson. It was incorporated in 1826 and named Memphis (literally translated as "Place of Good Adobe") by Jackson.

Four bridges span the Mississippi River at Memphis. They are the Frisco (1892), Harahan (1916), Memphis/Arkansas (1949), and Hernando Desoto (1973).

Memphis is easily accessible. Its mid-America location is a decided advantage to business and industry, tourists and residents. River, rail, motor, and air form the area's highly developed transportation network. Because of this network, the city has become the nation's distribution capital. It is also the largest spot cotton market in the world, the largest soybean processor in the country and the hardwood capital of the United States.

## Climate

Memphis rarely experiences long periods of extreme hot and cold. With an average temperature of 62 degrees, Memphis has year-round easy living. Monthly precipitation averages 4-to-5 inches in winter and spring with 2-to-3 inches in summer and fall.

The Memphis climate has a distinct change of seasons, making the city a beautiful place to live. However, the temperatures are subject to a rapid change at any time. Summer highs are normally in the 90s especially in July and August. The temperature averages around 40 degrees in January.

Usually there isn't a lot of snow in this area, only a little over 5 inches annually according to records.

## Amenities

There are more than 230 parks in Memphis, covering over 13,291 acres of parkland. Meeman-Shelby Forest State Park, which skirts the Mississippi River, is a national wonderland featuring swimming, fishing, hiking, and one of the area's only Flying Disk Golf Courses. The developed sections of the park sit atop the Chickasaw Bluffs, which were formed from wind-blown silt and dust deposited in ancient times. The park is approximately 11 miles north of Memphis.

Approximately 1,900 churches of some 82 different faiths offer places of worship for the varied population of this area.





Memphis enjoys an excellent library system, with 21 branches circulating more than 3 million books yearly.

## Sports

The Mid-South area offers more than 100 public recreation facilities operated by the state, county or Memphis. Available within minutes are boating, fishing, canoeing, golf, swimming, hiking and swimming, just to mention a few.

The Memphis area is famous for its bird and duck hunting. Deer hunts are held in Tennessee, Arkansas, and Mississippi. Memphis is the home of Ducks Unlimited's headquarters, a worldwide leader in conservation. This organization has more than 500,000 members.

Upland game hunting for squirrel, rabbit, quail, and dove is enjoyed throughout the Mid-South. There are more than 100,000 acres of state-managed wildlife management areas open for hunting in the Mid-South area. Within a short radius of Memphis, year-round fishermen catch bass, crappie, and pan fish.

Outstanding sports events include the Federal Express/St. Jude Classic professional golf championship in summer and the Kroger/St. Jude Indoor Tennis Tournament in mid-winter. The Memphis Park Service sponsors a huge array of sports programs, including softball, soccer, baseball, and basketball.

One of the Memphis teams that attracts sports fans is the University of Memphis Tiger basketball team. The home games are played in the 20,142-seat Pyramid. The RiverKings indoor hockey team now plays in the new arena in Desoto County, Mississippi. They belong to the Central Hockey League. The new AutoZone Park in downtown is the home of the RedBirds AAA baseball team.

Because of its location, Memphis is a popular spot and receives visits from numerous fans

who support a number of area basketball and football teams, including Alabama, Arkansas, Arkansas State, Auburn, Mississippi State, Ole Miss, Tennessee, Tennessee State, and Vanderbilt.

The Liberty Bowl Football Classic, held each year in late December, offers excitement for Mid-South football fans. This is the last event of the football season and pits the champions of Conference USA and the Mountain West conference against each other. The game draws thousands of fans yearly.

Racing fans can enjoy the AutoOpen Nationals (NHRA drag racing); NASCAR Craftsman Truck Series Quaker State 200 (NASCAR's trucks); and the NASCAR Busch Series Sam's Town 250 (NASCAR's stock cars) races during the season at Memphis Motorsports Park, just north of town.

Golf courses and tennis courts are especially plentiful in Memphis. There are over 80 public tennis courts and many private club courts. There are 25 golf courses (ten public, 15 private): 17 public swimming pools; 26 community centers; and 14 country clubs. There are five roller skating rinks and an ice skating rink.

## Arts

The Memphis area is blessed with a number of local galleries filled with

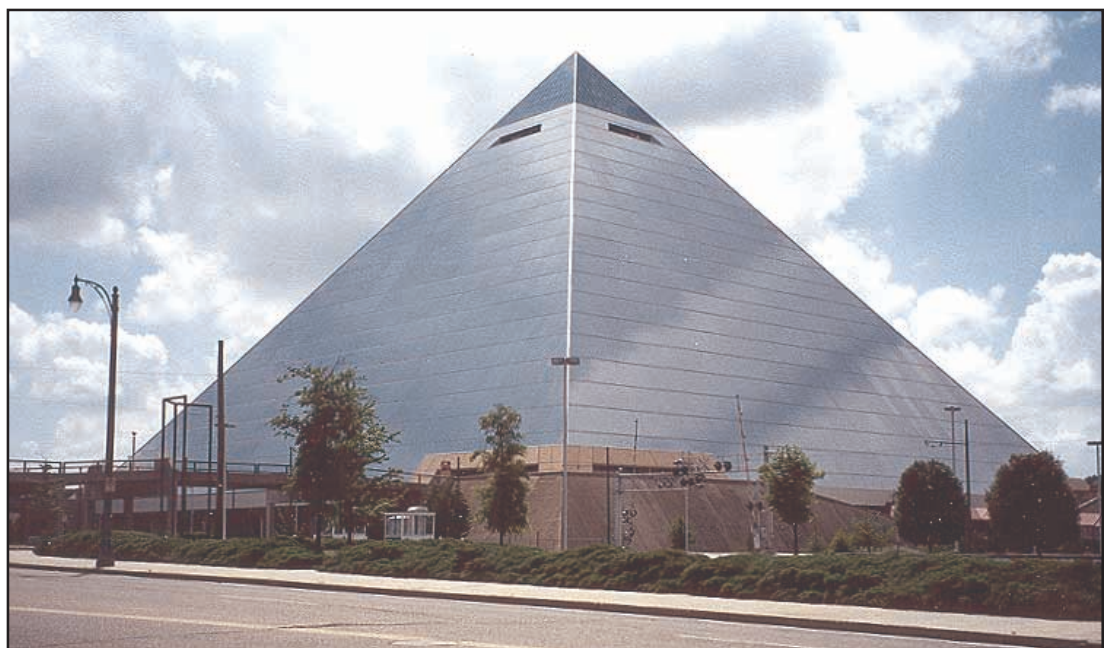
traditional and contemporary art works. There are four major museums and a long list of galleries and alternative spaces offered by area businesses and organizations.

Memphis is home to numerous theaters offering professional and amateur productions. The city also offers opera, ballet, modern dance, and a range of other cultural offerings.

The Memphis Arts Council events ensure Memphis a fine cultural life. Following are events and participants with regular offerings and shows; Memphis Arts Festival; Memphis Brooks Museum of Art; Center for Southern Folklore; Dixon Gallery and Gardens; Memphis College of Art; University of Memphis Art Museum; Memphis Symphony Orchestra; Memphis Concert Ballet; University of Memphis and Rhodes College Music Departments; Opera Memphis; Overton Park Shell; Crossroads Music Exposition; Blues City Cultural Center; Circuit Playhouse; Germantown Community Theater; The Orpheum Theater; Playhouse on the Square; and Theater Memphis.

Each group offers a variety of programs.

Outlying cities also have their own facilities. Examples are the Bartlett Performing Arts Center; Collierville's Harrell Performing Arts Theater; and the Germantown Performing arts Centre.





## Government

The City of Memphis and Shelby County governments are not very different. They both have a mayor and a legislative body. Memphis has a mayor-council form of government. An elected mayor and 13 elected city council members govern the city. The city mayor and council members are elected by voters living in Memphis.

The legislative branch of Shelby County is a 13-member Shelby County Commission, with an elected mayor. The county mayor and commissioners are elected by voters from throughout the county, including persons living within the City of Memphis.

All the officials serve four-year terms.

Memphis also has 17 representatives in the state House of Representatives, and 6 senators in the State Senate.

## Industry

Memphis is the business center of the agricultural South. It is the largest spot cotton market in the world. Nearly one-half of the nation's cotton crops is bought or sold each year by members of the Memphis Cotton Exchange.

The largest city in the state, Memphis is a major river port, rail center, and also a major market for lumber and livestock.

The city is a major feed manufacturing center, the world's largest hardwood market, and the hardwood flooring capitol of the world. It is a trading center for farmers in Tennessee, Arkansas, Missouri and parts of Alabama and Kentucky.

Transportation, low-cost utilities, abundant water, skilled labor, and cultural, educational, and recreational facilities attract business and industry to the city.

Many companies, deciding to take advantage of the low cost of living, temperate climate, and premium work force, have made Memphis into a headquarters city. Textiles, pianos, heating equipment, and motor vehicle parts are among its manufacturers.

The central location has made Memphis an important international transportation and trade center.

One of the nation's top inland ports, it is also a major Southern rail hub and trucking center.

## Transportation

One major key to the growth and continuing strength of Memphis is the central location that makes it an

important international transportation and trade center.

Memphis International Airport occupies 3,500 acres and is less than 15 minutes from all major Memphis business centers. It offers direct service to most national business centers and is one of the most efficient airports in the world.

Six major airlines and 7 commuter lines operate over 265 flights daily out of Memphis. It is the world's number one cargo airport moving more airfreight than any other airport.

Fourteen cargo airlines, including Federal Express (Hub), Emery Worldwide, and United Parcel Service also operate out of Memphis International Airport.

Port of Memphis is the second largest port on the Mississippi River, handling 17.2 million tons of cargo annually. The extensive network of customers, employers, suppliers, and employees stretches across the Mid-South region and forms an essential part of the economic fabric that unifies the region. With easy interstate access to the airport and its central location to inland waterways, the Port of Memphis is strategically positioned to provide a definite advantage in meeting the logistical challenges of domestic and international businesses.

## Medical Center

Health care is one of the most important businesses in Memphis. The city has 23 hospitals with 7,900 beds; 24 full-time clinics; 15 part-time clinics; 2,650 physicians; 730 dentists; and 38 long-term care facilities. Over 40,000 people are working in the health care industry.

The Regional Medical Center at Memphis is the South's largest and one of the nation's foremost centers for medical research. Known as "The Med," the Regional Medical Center is an acute care "safety net" hospital. It provides care for high-risk births and level 1 trauma injuries. It houses the only full-treatment burn center in the area.

Baptist Memorial Hospital is the world's largest private, non-profit hospital. It has grown from a 150-bed hospital to become Baptist Memorial Health Care



Corporation, a group of over 30 entities equipped to provide medical care to more than 45,000 patients a year across the Mid-south.

The University of Tennessee Health Science Center in Memphis is one of the nation's top medical schools. The UT campus consists of six colleges, a School of Biomedical Engineering and the 106-bed Bowld Hospital. Over 900 paid and 1,500 volunteer faculty provide instruction to a student body of over 2,100.

St. Jude Children's Research Hospital, founded by the late entertainer Danny Thomas, is a center for clinical research and the care of children with catastrophic diseases. It is world-famous for its cancer research and its success in treating childhood cancers. In addition, it is currently conducting major research on cancers, acquired and inherited immunodeficiencies and genetic disorders.

The Saint Francis Hospital is the third largest hospital in the Memphis area in number of beds, with 609. It is fully accredited by the Joint Commission on Accreditation of Healthcare Organizations, licensed by the state of Tennessee and approved for the acceptance of TennCare and Medicare patients. The staff includes 900 affiliated staff physicians, 2,000 employees and 200 volunteers.

Methodist Healthcare is a healthcare delivery system that serves the communities of Eastern Arkansas, West Tennessee, and North Mississippi. Methodist Healthcare operates 13 hospitals, as well as rural health clinics and home health agencies, with 13,000 associates and 2,479 licensed beds.

Le Bonheur Children's Medical Center, now part of the Methodist Healthcare family, serves a 95-county area in six states and has satellite facilities in East Memphis, Germantown, Cordova and southeast Memphis. Le Bonheur is the Mid-South's premier pediatric hospital and operates the region's only pediatric emergency department and pediatric intensive care unit. A licensed, fully accredited 225-bed center, it is recognized as the region's pediatric specialty referral center. Once combined, Methodist Healthcare and Le Bonheur Children's Medical Center



became the largest healthcare provider in the Mid-South.

The VA Medical Center provides medical care for veterans living in the area. It serves the region as a referral center for spinal cord injuries and prosthetic treatment.

Memphis can also boast of first-rate medical clinics, including the Shea Clinic, with a worldwide reputation in otology, and Campbell Clinic for orthopedic surgery.

## Education

The Memphis City Schools is the largest school system in the state of Tennessee and the 20<sup>th</sup> largest metropolitan school system in the nation. The City of Memphis has approximately 30 high schools, 22 middle and junior high schools, 104 elementary schools, seven vocational/technical centers and two special education centers, with a total enrollment of over 118,000 students. A nine-member elected school board sets policy for Memphis schools and a superintendent manages day-to-day operations.

Memphis City Schools also operates 12 alternative/specialty schools.

All city schools are accredited by the Southern Association of Colleges and Schools. The Memphis City Schools system has more than 14,000 full-time and part-time employees. The school system is the second largest single employer in Memphis.

Additionally, there are over 70 private schools focusing on specific educational needs.

There are 10 major colleges and universities in the Memphis area with a total of 44,000 students. The largest of them is the University of Memphis.

Others include Rhodes College, University of Tennessee Medical Units, Christian Brothers University, LeMoyne-Owen College, Southern College of Optometry, and Memphis College of Art.

Additionally there are numerous vocational-technical schools in the Memphis area, as well as Private Industry Council/Job Training Partnership service.

## Germantown

Germantown is located in eastern Shelby County, convenient to the airport, downtown Memphis, and Naval Support Activity Mid-South. It is approximately 15 miles from Germantown to the base in Millington.

According to 1996 estimates, the city's total population is 38,733. Germantown has 11,200 total housing units of which 88 percent are owner-occupied. The median value for owner-occupied housing is \$156,827. There is a wide selection of houses ranging from just under \$100,000 to more than \$1 million.

## Bartlett

Bartlett, a city of over 38,000 people, is 11 miles from downtown Memphis and covers 18 square miles.

Recreational activities abound with 14 public parks, a golf course, community center and new performing arts center. There is a park within two miles of every home in Bartlett, and the community center provides programs from pre-school to senior citizens. Sports programs fill the parks year-round.

## Tipton County

Located north of Shelby County, Tipton County is about eight miles from Naval Support Activity Mid-South. It is a progressive rural community that has experienced considerable growth for the past 10 years.

The county boasts an exceptional school system. Also, the area is located 15 to 20 miles from all colleges and universities in Memphis.

The Covington Sportsplex and the Munford Park and Recreation Center offer activities for every age—soccer, tennis, aerobics, basketball, tennis, and walking and jogging tracks.

---

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ACTIVITY

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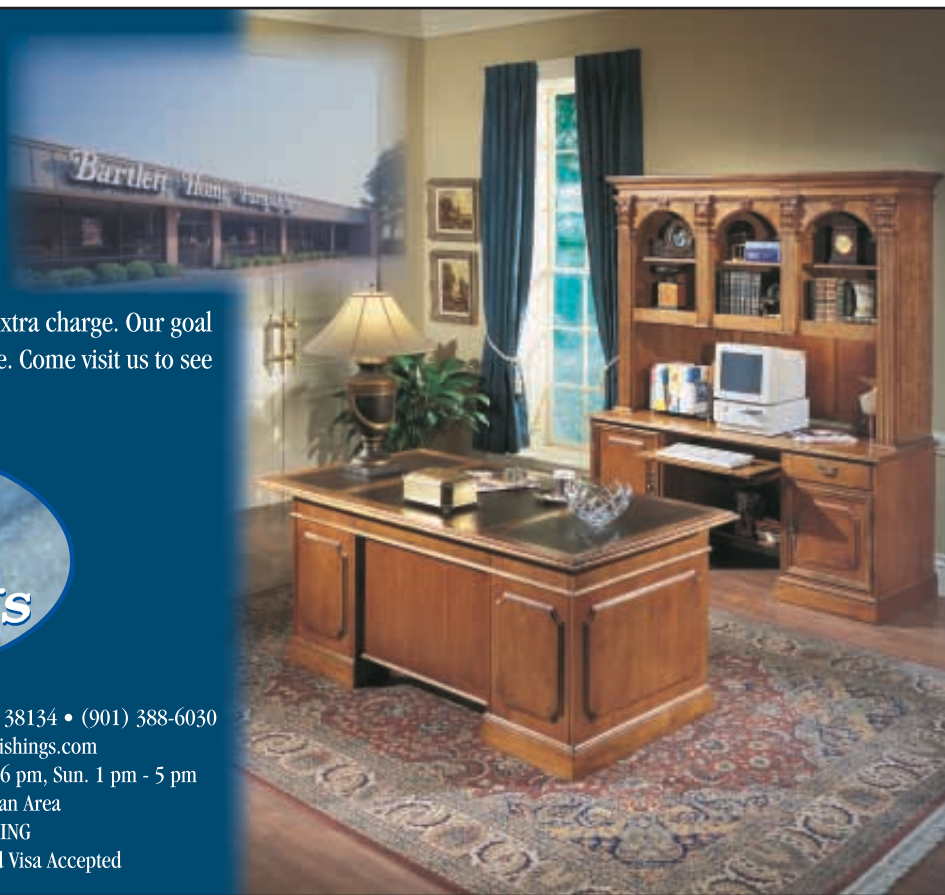
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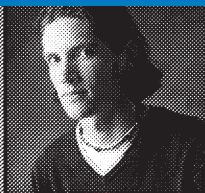
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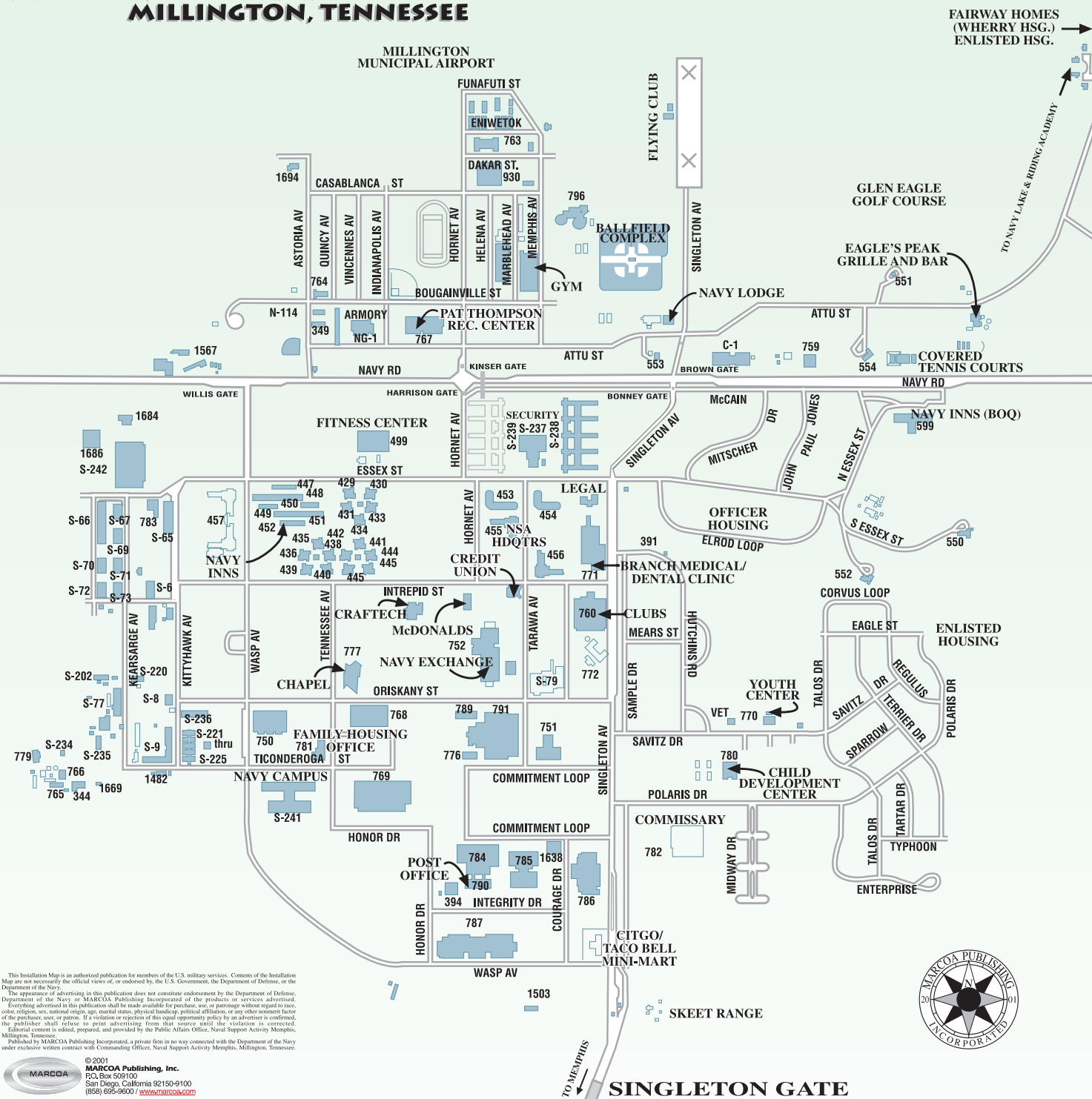
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MILLINGTON  
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BOQ/Navy Inns.....	S-599
Branch Medical/Dental Clinic.....	S-771
Chapel.....	S-777
Child Development Center.....	S-780
Commissary Store.....	S-782
Consolidated Club Complex.....	S-760
Family Service Center.....	S-456

BUILDING NAME	BUILDING NO.
Fire Department.....	S-237
Joe Dugger Fitness Center.....	S-499
Housing Office.....	S-781
Human Resources Office.....	S-456
MWR Administration.....	S-455
Navy College.....	S-241
Navy Exchange Retail Store.....	S-752
Navy Lodge.....	N-762 & N-931
Navy Manpower Analysis Center.....	C-1

BUILDING NAME	BUILDING NO.
Navy Personnel Command.....	S-791
Navy Recruiting Command.....	S-784
Personal Property Office.....	S-236
Public Works.....	S-455
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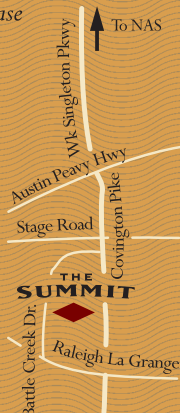
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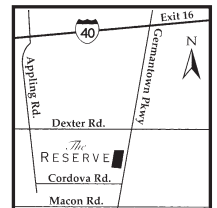
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- Scenic walking trail
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- Coffee cafe - "Cafe O' Lake"
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- Nine-foot ceilings\*
- Woodburning fireplace\*
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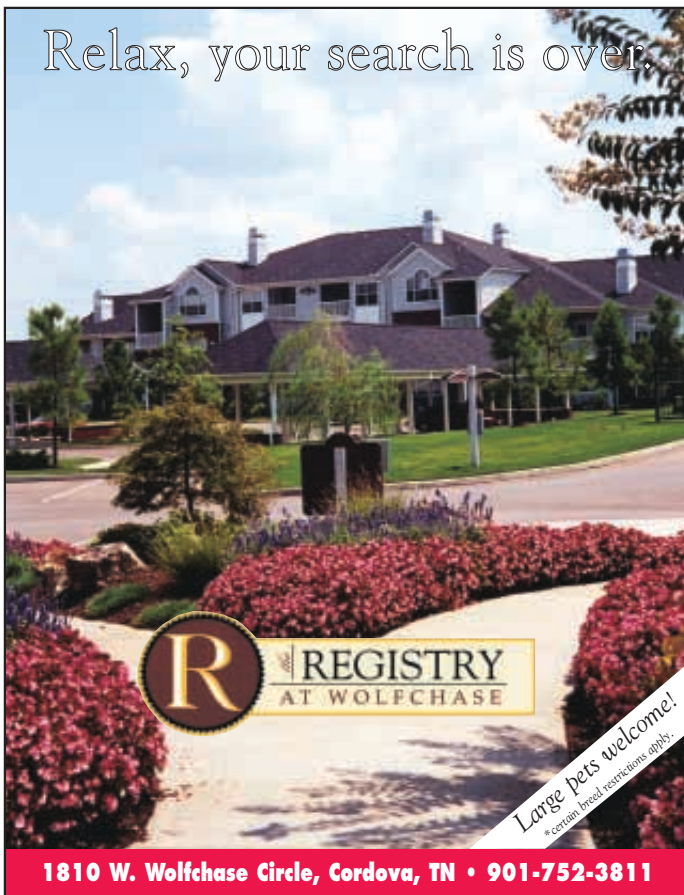
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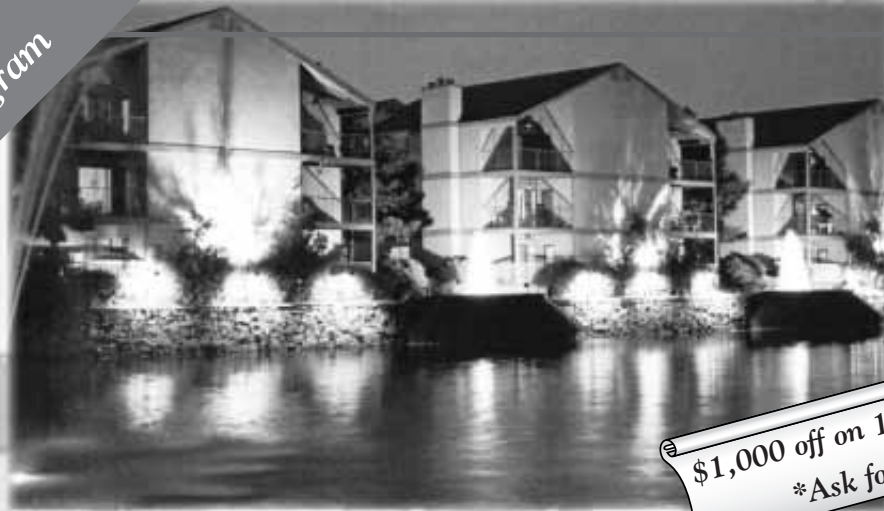
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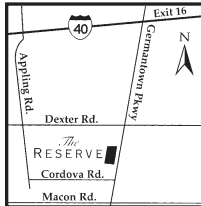
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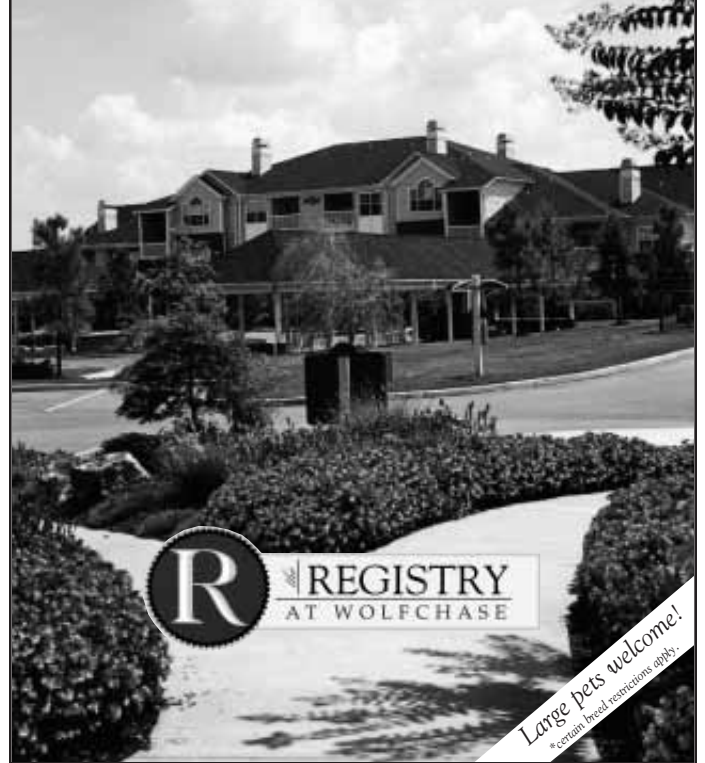
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- Tanning beds
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- Illusion swimming pool
- Tennis court
- Scenic walking trail
- Sand volleyball court
- Coffee cafe - "Cafe O' Lake"
- Lakeside sundeck with misting machine
- Nine-foot ceilings\*
- Woodburning fireplace\*
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- Washer/dryer connections
- Walk-in and linen closets\*
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- Professionally managed
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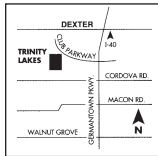
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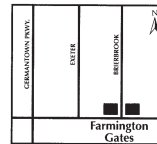


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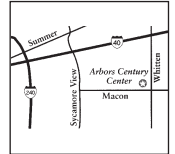


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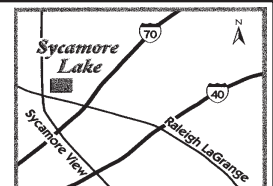
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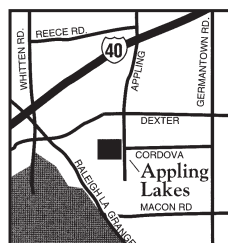
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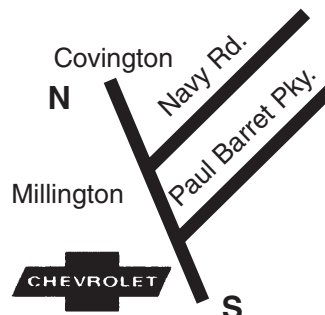
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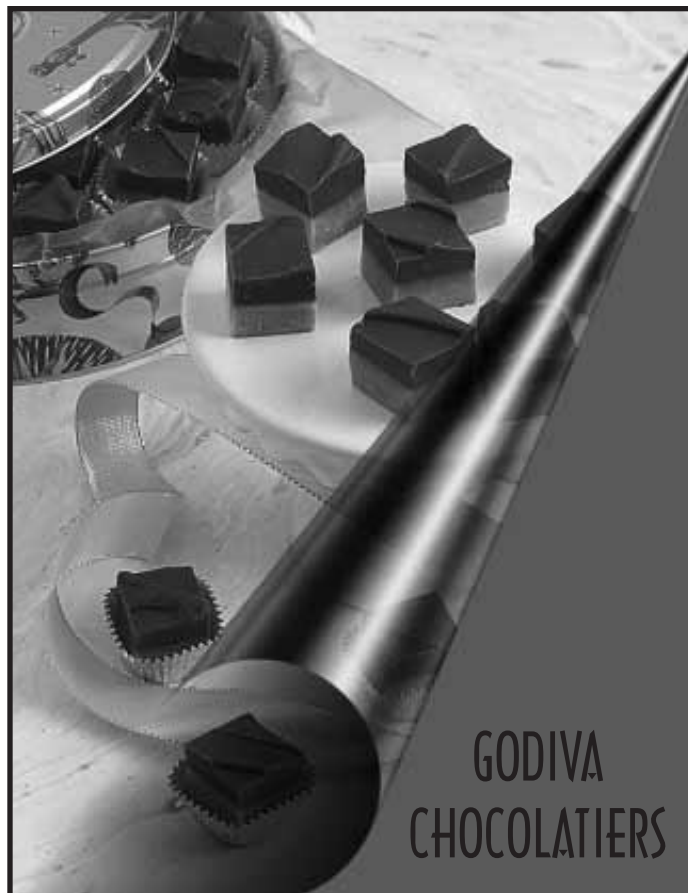
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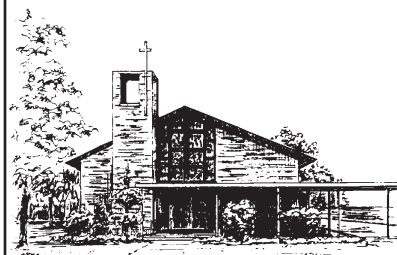
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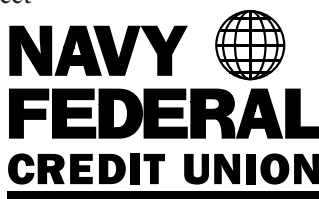
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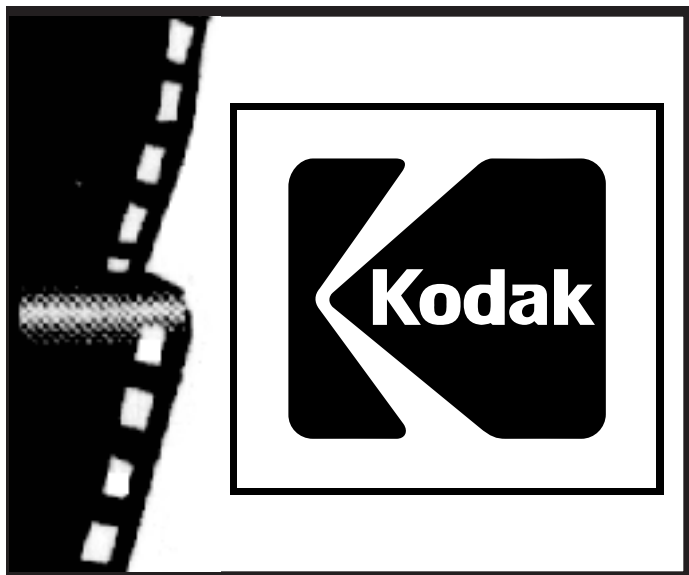
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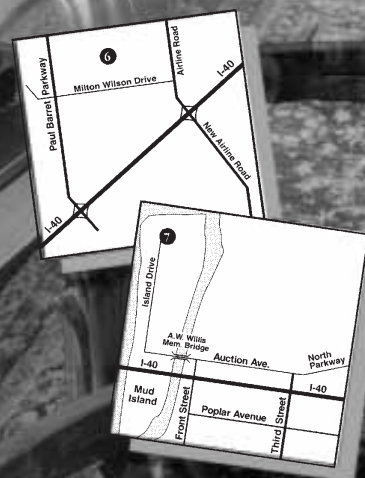
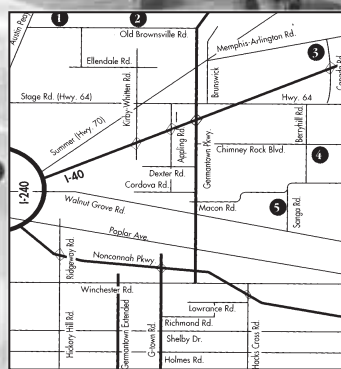
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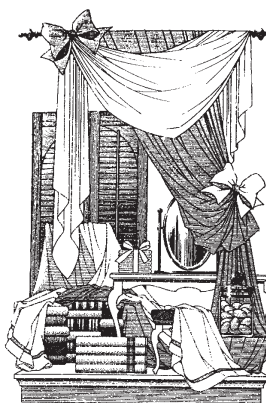
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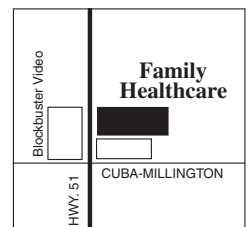
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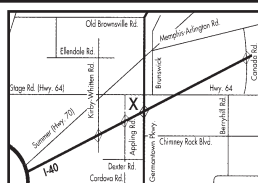
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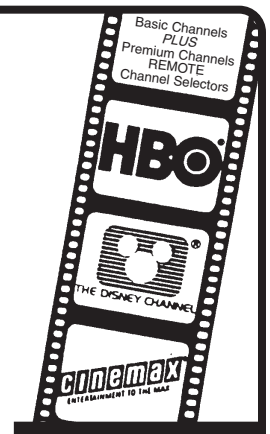
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